
JEFFERSON PARISH RESOURCE GUIDE

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(Updated at least annually)



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Abuse/Violence/Sexual Assault/Stalking Survivor Services

Manning Family Children's Forensic Program | LCMC Health

Website: www.manningchildrens.org/services/forensic-program

Address: 1101 Calhoun Street, New Orleans, LA 70118

Phone: 504-896-9237

Services:

- Free, trauma-informed, & confidential forensic medical exams for minors in cases of sexual assault & abuse

Crime Survivors Guide NOLA

Website: www.crimesurvivorsnola.org

Services:

- Online resources for crime survivors
- Louisiana-based virtual support groups for crime survivors
- Legal process education
- Legal aid for crime survivors

Crime Victims Reparations Fund

Website: www.jpso.com/187/Victims-Rights

Phone: 504-363-5500 (For Jefferson Parish residents, handled by JPSO Community Relations)

Services:

Funds available to eligible victims of violent crimes committed after July 16, 1982 that resulted in personal injury, death, or catastrophic property loss that are not reimbursable from any other source

Metro Centers for Community Advocacy

Website: www.mccagno.org

Phone: 504-837-5400 Direct | 888-411-1333 Hotline

Services for Jefferson, Orleans, St. Tammany, and River Parishes:

- 24-hour crisis line and limited placement in emergency shelters and referrals for people who have experienced domestic violence, sexual assault, or stalking
- Safe, temporary, emergency shelter for people who experienced domestic violence or sexual assault
- Counseling
- Legal information & advocacy, including assistance in filing the Petition for Protection from Abuse and the Temporary Restraining Order
- Stalking information and referrals to community resources

New Orleans Family Justice Center

Website: www.nofjc.org

Address: 701 Loyola Avenue, Suite 201, New Orleans, LA 70113

Phone: Office 504-592-4005 | 24-Hour Crisis Line 504-866-9554

Services:

- Comprehensive one-stop center for survivors and their children of domestic violence, sexual assault, and stalking
- Children's trauma counseling available
- Co-locates agencies to provide coordinated and consolidated legal, law enforcement, social, and health care services
- Interpretation services available

Project SAVE: Domestic Violence Services

Website: <https://www.ccano.org/domestic-violence-services/>

Phone: 504-310-6872

Services:

- Legal services for victims of domestic violence including restraining orders for Orleans Parish residents
- Jefferson Parish residents: see Southeast Louisiana Legal Services for protective orders

Sexual Assault Exam/Forensic Medical Evaluation Locations

Website: www.ipcoroner.com/sexual-assault

Phone: 504-365-9100

(Jeff Parish Coroner Office – Sexual Assault Services)

Adolescents/Adults 15 years of age and older

Address: (preferred) Tulane Lakeside Hospital, 4700 S. I-10 Service Road W, Metairie, LA 70001 / Ochsner Main Campus, 1514 Jefferson Hwy, Jefferson, LA 70121 *Can travel to any ER except for West Jefferson and East Jefferson Hospitals

- Sexual Assault Nurse Examiner (SANE) program nurse provides compassionate, comprehensive care to all people 15 and older, regardless of gender, location of crime, where they live, or if there is police involvement
- 24 hours/7 days a week
- No appointments necessary
- No payment for any part of exam is required, including co-pays or deductibles. (There are also financial resources available for follow-up medical expenses through a confidential Crime Victim Reparations Program.)

Birth to 17 years of age

Address: (Acute) Children's Hospital Emergency Room, 200 Henry Clay Avenue, New Orleans, LA 70118 or Audrey Hepburn Care Center, 1101 Calhoun Street, New Orleans, LA 70118 (Non-Acute) Jefferson Parish Children's Advocacy Center at 128 Wright Ave. Terrytown, LA 70056

- Pediatric physicians provide exam

Sexual Trauma Awareness & Response (STAR)

Website: www.star.ngo

Address: 123 North Genois Street, New Orleans, LA 70119

Phone: Office: 504-407-0711 | 24-Hour Hotline: 1-855-435-STAR (7827)

Services:

Advocacy, counseling, and legal services are available to youth and adult survivors of sexual violence at no cost

National Sexual Assault Hotline (Operated by RAINN)

1-800-656-HOPE (4673)

Services:

1,100 trained volunteers are on duty and available to help victims at RAINN-affiliated crisis centers across the country. Calls are free and confidential.

Crisis Services

988 Suicide & Crisis Lifeline

Website: www.988lifeline.org

Phone: 988 or 1-800-273-TALK (8255)

Services:

- 24/7 support for people in distress
- People can call or text 988
- Online chat also available at www.988lifeline.org/chat
- Designated line for Veterans/Service Members: Call 988 + Press 1
- Options available for those who are Deaf/Hard of Hearing

Child Abuse Hotline (DCFS)

Phone: Jefferson Parish East Bank: 504-736-7033

Jefferson Parish West Bank: 504-361-6083

LA/National Child Abuse Hotline: 800-422-4453

Disaster Distress Helpline (SAMHSA)

Phone: 1-800-985-5990

Services:

- Provides crisis counseling for people in emotional distress related to any natural or human-caused disaster

Eunoia Center – Jefferson Parish Human Services Authority (JPHSA)

Website: www.jphsa.org/eunoia

Address: 5001 West Bank Expressway, Marrero, LA 70072

Phone: 504-349-3740

Services:

- Daytime respite program for those in crisis
- Intervention, counseling, and support services in a calm, homelike setting based on the “Living Room” model
- In-person, immediate approach to crisis

- Services available 8:00am-midnight Monday-Friday and 10:00am-6:00pm Saturday & Sunday to Jefferson Parish residents ages 18 and older by provider referral or by self-referral

Jefferson Parish Coroner's Office

Website: www.jpconer.com/mental-health

Address: 2018 8th Street, Harvey, LA 70058

Phone: 504-365-9100

Services:

- Responds to mental health crises 24/7

Jefferson Parish Mobile Crisis Service

Phone: 504-832-5123

Services:

- 24/7 crisis intervention for people experiencing a behavioral health crisis in Jefferson Parish

Louisiana Substance Use Helpline

Phone: 1-877-664-2248

Services:

- Connects individuals to Alcohol and Substance Use Services and Mental Health services including counseling programs, hospitals, and treatment centers

Louisiana Elder Abuse Hotline

Governor's Office of Elderly Affairs, Monday-Friday 8:00am-4:30pm

Phone: 1-833-577-6532 / TTY (Louisiana Relay): 1-800-846-5277 / Español: 1-800-737-1813

Services:

- Investigates reports of abuse, neglect, exploitation, or extortion of vulnerable adults ages 60 and older

Medicaid Members 24/7 Crisis Lines

- Aetna Better Health: 1-833-491-1094
- AmeriHealth Caritas of Louisiana: 1-844-211-0971
- Healthy Blue: 1-844-812-2280 / *New: 1-855-242-2735 (*Safe to remove old #)
- Humana Healthy Horizons of Louisiana: 1-833-204-5504
- Louisiana Healthcare Connections: 1-844-677-7553
- United Healthcare: 1-866-232-1626 (*Louisiana Crisis Line – not specific to UHC, will speak to anyone in LA regardless of insurance coverage)

Metro Centers for Community Advocacy

Website: www.mccagno.org

Phone: 504-837-5400 or 888-411-1333

Services:

- Crisis intervention hotline for victims of domestic violence, sexual assault, and stalking

National Human Trafficking Hotline

Phone: 1-888-373-7888

Website: <https://humantraffickinghotline.org/>

24 hours a day, 7 days a week in more than 200 languages.

National Youth Crisis Hopeline

This phone number redirects to 988 Suicide & Crisis Lifeline

Phone: 1-800-442-HOPE (4673)

Traveler's Aid of New Orleans Crisis Intervention Counseling Program

Website: www.travelersaidsocietyneworleans.org

Address: 1530 Gravier Street, New Orleans, LA 70119

Phone: 504-658-2944

Services:

- Immediate emergency assistance and crisis counseling on a walk-in basis for homeless and/or displaced individuals

Veterans Crisis Line

Website: www.veteranscrisisline.net

Phone: Call 988 then press 1 or call 1-800-273-TALK (8255)

Services:

- 24/7 support for Veterans and service members in distress as well as their families
- Don't have to be enrolled in VA benefits or healthcare to connect
- Veterans and service members can also text 838255
- Online chat available at www.veteranscrisisline.net/chat
- Confidential and secure; the caller decides what personal information they wish to share, if any
- Options available for those who are Deaf/Hard of Hearing

ViaLink

Resource Hotline: 211

- For Information and Referrals: Call [2-1-1](tel:2-1-1), [504-269-2673](tel:504-269-2673) or [800-749-2673](tel:800-749-2673).
- All VIA LINK helplines are available 24/7, in over 150 languages, and they are free to the public.

Text Line: Text zip code to 898211

Hours: Available 24/7

Services:

- Txt211 provides comprehensive information and referral. VIA LINK covers 10 parishes in southeast Louisiana, including: Orleans, Jefferson, Plaquemines, Saint Bernard, Saint Charles, Saint John the Baptist, Saint Tammany, Washington, Tangipahoa, and Lafourche.

Teen Crisis Text Line: 833-TXT-TEEN (833-898-8336)

Hours: Available 24/7

Services:

- The Crisis Teen Textline serves anyone ages 13-22, in any type of crisis, providing access to free, 24/7 support and information through text message.

Dental Services

Crescent Care Dental

Website: www.crescentcarehealth.org/service/dental-care

Address: 1631 Elysian Fields Avenue, New Orleans, LA 70117 Phone: 504-821-2601

Email: info@crescentcare.org

Dental Clinic Hours: Monday, Tuesday, Thursday 8:30am-5pm | Wednesday & Friday 8am-11am

Services:

- Cleanings, filling cavities, diagnostic x-rays, oral cancer prevention and early diagnosis
- Prevention education and services
- Emergency treatment, treatment planning, and restorative treatment
- Basic periodontal therapy and basic oral surgery
- Dentures, crowns, and fluoride varnishes
- For non-life threatening urgent medical situations when the clinic is closed, please call the main number at 504-821-2601 and follow the prompts (press 3) to reach the after-hours answering service.

EXCELth Dental

Website: www.excelth.com/dental-services

Address: 1515 Poydras Street, Suite 1070, New Orleans, LA 70112

Phone: 504-524-1210 [Main Number]

Services:

- Diagnostic, preventative, restorative, periodontal, oral surgery and other adjunctive general dental services
- Spanish services available

New Orleans East Location:

- 8 AM - 5 PM | Monday – Friday, Please call for appointments.
- 9900 Lake Forest Boulevard, Suite F, New Orleans, LA 70127
- Phone : (504) 620-0500 | After hours number: (866) 223-4797

Algiers Dental Center Location:

- Hours: 8 AM - 4 PM | Monday, Tuesday, Wednesday [Closed | Thursday, Friday]
- Arthur Monday Multi-Purpose Center
- 1111 Newton St., Suite 207, New Orleans, LA 70114
- Phone : (504) 302-9236 | After hours number: (866) 223-4490

LSU Health New Orleans School of Dentistry

Website: www.lsusd.lsuhsd.edu/patients.html

Address: 1100 Florida Avenue, New Orleans, LA 70119

Faculty Dental Practice:

- For appointments, call (504) 619-8721 Monday through Friday from 8:00 a.m. - 5:00 p.m.

Special Care Clinic at LSU School of Dentistry:

- Clinic for those with any condition(s) that complicate receiving dental treatment including those with intellectual and developmental disabilities and or complex medical histories. Treatment available in this clinic will consist of only dental cleanings and exams as we start to grow our program. The clinic can be found on the second floor of the school in the administration building. If you are interested in scheduling an appointment, please call (504) 619-8770. If you have any questions, please email specialcaredental@lsuhsc.edu.

Phone: 504-619-8700

Services:

- Routine dental procedures, including: Braces, Dental care for HIV/AIDS patients, Dentistry for children, Dentures, crowns, and bridges, Gum disease, Mouth diseases and oral cancer, Root canal treatment, Smoking cessation counseling, Tooth bleaching, Tooth cleaning, Tooth extractions, Tooth implants.
- Specialists in endodontics, oral pathology, orthodontics, oral surgery, periodontics, pediatric dentistry, and prosthodontics
- Spanish and Vietnamese services available

Medicaid Adult Waiver Dental Services

Website: www.ldh.la.gov/page/2067

Website: DentaQuest | www.DentaQuest.com

Phone: 800-685-0143

Website: MCNA Dental | www.MCNALA.net

Phone: 855-702-6262

Services:

- Medicaid recipients 21 years of age and older enrolled in New Opportunities Waiver, Residential Options Waiver or Supports Services Waiver are eligible for dental care. DentaQuest and MCNA Dental administer the dental benefits for eligible Medicaid recipients. Recipient should contact plan to locate a network provider and for questions about covered dental services.
- DentaQuest and MCNA Dental provide dental benefits for children enrolled in Louisiana Medicaid and CHIP.
- English and Spanish services available.
- The Adult Waiver Dental Program provides coverage of certain diagnostic, preventive, restorative, endodontic, periodontic, removable prosthodontic, maxillofacial prosthetic, oral and maxillofacial surgery, orthodontic, and adjunctive general services. Specific policy guidelines apply.

Employment Services & Programs

Louisiana Rehabilitation Services

Website: www.laworks.net/workforceDev/LRS/LRS_Main.asp

East Bank

- Address: 6620 Riverside Drive, Suite 101, Metairie, LA 70003
Phone: 504-838-5180

West Bank

- Address:
• 2439 Manhattan Blvd. Suite 403, Harvey, LA 70058
Phone: 504-361-6816

Services:

- Assists persons with disabilities in their desire to obtain or maintain employment and/or achieve independence in their communities by providing rehabilitation services

Dress for Success

Website: www.neworleans.dressforsuccess.org

Address: 1700 Josephine Street, Suite 101, New Orleans, LA 70113

Phone: 504-891-4337

Services:

- Promotes economic independence of women by providing free professional attire, a network of support, and career development tools

Formerly Incarcerated Services

The First 72 Plus

Website: www.first72plus.org

Address: 2915 Perdido Street, New Orleans, LA 70119

Phone: 504-324-8859

Email: info@first72plus.org

Hours: 8:30am-4:00pm

Services:

- Free assistance with re-entry for formerly incarcerated people, including transitional housing
- First three days: clothing, food, access to vital records, benefits enrollment, parole and probation visits, and healthcare
- Ongoing: transitional housing, case management, peer-mentorship, reentry legal services, and support with small business development
- Programs: technology life skills, economic empowerment, interpersonal relationships and emotional wellbeing, culinary, life skills, and alumni programs

GEO Re-entry Services

Website: www.geogroup.com

<https://www.georeentry.com/non-residential-reentry-centers/>

Address: 1841 Enterprise Drive, Harvey, LA 70058

Phone: 504-517-1800 Kesha Finley?

Services:

- Non-residential reentry center offers a range of essential services to help probationers and parolees adjust once they are released into community supervision, so they can ultimately transition into productive members of society

Goodwill of Southeastern Louisiana

Website: www.goodwillno.org

Address: 3400 Tulane Avenue, Suite 1000, New Orleans, LA 70119

Phone: 504-456-2622

Hours: Monday-Thursday 7:30am-4:30pm & Friday 8:00am-2:00pm

Services:

- **Re-Integration Program (GRIP):** Training, case management, mentoring and employment services men and women in work release programs, recovery houses and residential release centers

Justice and Accountability Center of Louisiana

Website: www.jaclouisiana.org Address: 4035 Washington Avenue, Suite 203, New Orleans, LA 70125

Phone: 504-322-4050

Email: info@JACLouisiana.org

Services:

- Resources for incarcerated and formerly incarcerated people and their advocates
- Assistance with expungement, access to resources, and addressing disparities

- Programs are free and by-appointment only

Operation Restoration

Website: www.or-nola.org

Phone: 504-684-9222

Address: 1515 Poydras Street, Suite 2400, New Orleans, LA 70112

Email: info@or-nola.org

Services:

- Academic counseling focused on helping formerly incarcerated women and girls
- Guidance regarding academic endeavors, application, admission and registration process
- Tutoring, mentoring, financial literacy support, and clothing closet

HIV/AIDS & Sexually Transmitted Infections (STI) Services

Brotherhood Incorporated

Website: brotherhoodinc.org

Address: 2714 Canal Street, New Orleans

Phone: 504-566-7955

Email: info@brotherhoodinc.org

Hours: Tues-Friday 10am-5pm

Services:

- Free walk-in HIV & STI testing and counseling services to encourage regular testing, early diagnosis, and linkage to care for those who test positive
- Community outreach and educational programs to raise awareness about HIV prevention strategies, PrEP navigation, safe sex practices, and the importance of regular testing.
- Support services for individuals PLWHA with referrals to social services.
- Transitional living facility for PLWHA as they work towards securing permanent housing while providing treatment linkage & non-medical case management
- Drop in center to provide access to prevention resources, workshops & job prep training

Crescent Care

Website: www.crescentcare.org/service/additional-hiv-support-services/

Address: 1631 Elysian Fields Avenue, New Orleans, LA 70117

Phone: 504-821-2601

Email: info@crescentcare.org

Services:

- Case management, HIV medical clinic (primary care), peer support, legal services, PEP, PrEP, and more
- Accepts insurance; insurance not required to apply for services

HIV Outpatient Program at University Medical Center New Orleans

Website: www.lcmchealth.org/university-medical-center-new-orleans/our-services/infectious-disease-care

Address: 2000 Canal St., New Orleans, LA 70112, Clinic Building, Floor 5, Zone A

Phone: Medical - 504-702-4344 | Social Services- 504-702-4130

Services:

- HIV primary medical care and support services for people living with HIV, health insurance assistance, case management, and more

JeffCare Community Health Center – Jefferson Parish Human Services Authority

Website: www.jphsa.org/jeffcare

Address: JeffCare Community Health Centers

- East Jefferson - 3616 S. I-10 Service Road West, Suite 100, Metairie, LA Ph: 504-838-5257
- West Jefferson - 5001 West Bank Expressway, Suite 100, Marrero, LA Ph: 504-349-8833

Services:

- Primary care and behavioral health for all ages
- Integrated primary care & behavioral health services
- Family planning, including referrals
- HIV testing, STI testing, vaccinations, immunizations, women's health and more

Priority Health Care

Website: www.priorityhealthcare.org

Locations:

- Gretna: 12 West Bank Expressway, Gretna, LA 70053
Phone: 504-509-4800
Hours: Monday, Tuesday, Wednesday, Friday 8am-4:30pm, Thursday 10am-6:30pm, Saturday Closed
- Marrero: 4700 Wichers Drive, Suite 304, Marrero, LA 70072
Phone: 504-309-3262
Hours: Monday, Wednesday, Thursday, Friday 8am-4:30pm, Tuesday 10am-6:30pm, 1st Saturday 9am-1pm

Services:

- HIV specialty care; early intervention services, primary medical care, and case management
- Antiretroviral and other drug therapies, including prophylaxis and treatment
- PrEP program; HIV testing

Project Lazarus

Website: www.projectlazarus.net

Address: 2824 Dauphine Street, New Orleans, LA 70117 | Phone: 504-949-3609

24 Hour Support Line Available at Extension 506

Services:

- Transitional living for people living with HIV/AIDS in the greater New Orleans area
- Structured clinical program for people living with HIV, including home management, medical case management, psycho-social support and counseling

Homelessness & Housing Repair Resources

Catholic Charities Housing & Homelessness Services

Website: www.ccano.org/homeless-services

Address: 1000 Howard Avenue, Suite 200, New Orleans, LA 70113

Phone: 504-523-3755

Services:

- Provides shelter and case management for individuals with chronic mental and physical health needs and families experiencing homelessness
- Bridges to Self Sufficiency, Bethlehem Housing, Ciara Independent Living, Sacred Heart Apartments

Covenant House

Website: www.covenanthousenola.org

Address: 611 North Rampart Street, New Orleans, LA 70112

Phone: 504-584-1111 (24/7 Hotline for any youth in need)

Outreach: 504-584-1115 (office) or 504-655-8964 (cell)

Email: chnoinfo@covenanthouse.org Services:

- Street & van outreach to youth ages 22 and under facing homelessness and human trafficking
- Crisis care, 24/7 crisis center
- Transitional housing program and off-site Independent living apartments
- Supportive housing for youth and young parents with a diagnosed disability
- Health and behavioral health services, clothing closet, showers and food
- Education, employment, and life skills

Jefferson Parish Community Development

Website: www.jeffparish.gov/217/Community-Development

Address: Joseph S. Yenni Building, 1221 Elmwood Park Blvd., Suite 605, Jefferson, LA 70123

Phone: 504-736-6262

Services:

- Emergency repair program
- First-time homebuyer assistance
- Rental assistance
- Home owner rehabilitation program
- Housing counseling
- Repair on wheels for the elderly

Jefferson Parish One-Stop Shop for Homeless Services

Phone: 504-822-6722

Hours: Monday- Friday | 8:30 a.m.-4 p.m.

Housing Assistance

Case Management
Mail Services
Mental health & substance use services
Computer, phone, and charging access
Hot lunch and snacks to go
Clothing and personal care items

Jefferson Parish Human Services Authority (JPHSA) Homeless Peer Outreach Support Program

Website: www.jphsa.org/bhcs

Hotline: 504-822-6722

Hours: 8:00am-4:30pm

Services:

- Provide connection to needed services with JPHSA and/or other Jefferson Parish providers, including primary and mental health care, substance abuse treatment, and assistance with meeting basic needs
- Identify available and appropriate housing programs in JPHSA service area and assist individuals with meeting eligibility requirements
- Receive referrals identified through community stakeholders and coordinated outreach efforts from our Peer Support Specialists
- Provide case management services to people JPHSA serves

Louisiana Permanent Supportive Housing Program

Website: www.ldh.la.gov/page/1732

Address: 1450 Poydras Street, Suite 1133, New Orleans, LA 70112

Phone: 1-844-698-9075

Services:

- Permanent supportive housing for those with a significant, long-term disability and who can meet certain financial eligibility and other criteria

Metropolitan Center for Community Advocacy

Website: www.mccagno.org

Phone: Crisis Hotline 504-837-5400 | LA Domestic Violence Hotline: 1-888-411-1333

Email: metro@mccagno.org

Spanish and Vietnamese services available

Services:

- Safe, temporary emergency shelter for victims of domestic violence
- Transitional housing placement and other supportive services
- Case management, counseling, legal services, and more

National Alliance on Mental Illness Southeast Louisiana (NAMI SELA)

Website: www.namisela.org Locations:

Mid-City: 4403 Canal Street, New Orleans, LA 70119 | Phone: 504-896-2345

Westbank: 2051 8th St. Harvey, LA 70058 | Phone: 504-368-1944

Services:

- Serves Jefferson, Orleans, St. Bernard, Plaquemines, St. Tammany, Washington, St. Helena, Tangipahoa, and Livingston Parishes
- Case management assistance with housing placement services
- In-home and community-based skills training to maintain stable housing
- Chronically homeless individuals may be eligible for permanent supportive housing services.

Oxford House Louisiana

Website: www.oxfordvacancies.com

Address: Multiple locations

Phone: Toll-free 800-689-6411

Services:

- Independently peer-run recovery houses most often used as transitional living

Project Lazarus

Website: www.projectlazarus.net

Address: 2824 Dauphine Street, New Orleans, LA 70117

Phone: 504-949-3609 ext.520

24 Hour Support Line Available at Extension 506

Services:

- Residential program for homeless individuals with HIV/AIDS, including personal care assistance, and other support as needed

Providence Community Housing (Formerly Christopher Homes)

Website: providencecommunityhousing.org

Address: 2117 Ursulines Avenue, New Orleans, LA 70116

Phone: 504-821-7222

Email: PCHinfo@providencech.org

Services:

- Affordable housing for seniors, individuals and families with case management

The Rebuild Center

Website: www.harrythompsoncenter.org/if-you-are-homeless

Address: 1803 Gravier Street, New Orleans, LA 70112

Phone: 504-273- 5577

Hours: Monday-Friday 7:45am-12:30pm | By appointment 12 pm-3pm

Services:

- Hygiene services, including morning showers, restrooms, personal care items, laundry, haircuts (first Monday of month by sign-up), and more
- Housing navigation and case management
- Over-the-counter medicine
- Tuesday mornings medical clinic with sign-up

- Phone charging station, local and long distance phone room, WIF, library cart, bike program (class, tools)
- Birth certificate, ID, SNAP, mail, employment, Medicaid application assistance
- Food bank on first and third Fridays of the month

Responsibility House Supportive Housing

Website: www.responsibilityhouse.org/programs/supportive-housing-programs

Address: 1799 Stumpf Boulevard, Building 7, Suite 4, Terrytown, LA 70056

Phone: 504-366-6217

Email: help@rhouela.org

Services:

- *Supportive housing and services for people who are chronically homeless, disabled, extremely low income, and referred through the Coordinated Entry System through UNITY New Orleans (see pg. 13 of this Resource Guide.)*

Southeast Louisiana Legal Services

Website: www.slls.org

Locations:

Downtown New Orleans: 1340 Poydras Street, Suite 600, New Orleans, LA 70112

Phone: 504-529-1000 ext. 255

Westbank: 401 Whitney Avenue, Suite 520, Gretna, LA 70056

Phone: 504-374-0977

- Services:
- Pro Bono legal services for low-income/homeless individuals or families
 - Interpreter availability
 - Spanish and Vietnamese services available

Travelers Aid Society of Greater New Orleans

Website: travelersaidsocietyneworleans.org

Address: 1530 Gravier St., New Orleans, LA 70112

Phone: 504-658-2944

Hours: Monday-Friday 7:30am-3:30pm

- Mobile outreach
- Assistance for chronically homeless individuals. Services include gathering necessary documentation for referrals to permanent housing, case management, applications for Supplemental Security Income or Social Security Disability Insurance benefits
- Also provides crisis services including counseling and support services

UNITY of Greater New Orleans

Website: www.unitygno.org

Address: 2475 Canal Street, Suite 300, New Orleans, LA 70119

Phone: 504-821-4496

Family Coordinated Entry: 504-356-1859

Email: info@unitygno.org

Services:

- Mobile outreach
- Response line for persons living on the street and/or in a place unfit for human habitation or for citizens to report a homeless person in need of assistance
- Shelter and housing referral and case management

Volunteers of America Southeast Louisiana

Website: www.voasela.org/housing

Address: 4152 Canal Street, New Orleans, LA 70119

Phone: 504-482-2130

Email: info@voasela.org

Services:

- Care coordination, intensive case management, and housing services available for homeless families and individuals with a significant qualifying long-term disability
- Permanent supportive housing or single room occupancy with services including money management, employment search, developing social networks, and health and mental health referrals
- *Supportive housing and services for people who are chronically homeless, disabled, extremely low income, and referred through the Coordinated Entry System through UNITY New Orleans (see pg. 13 of this Resource Guide.)*

Volunteers of America Homeless Veterans Centers

Website: www.voasela.org/housing

Address:

1002 Napoleon Ave. New Orleans, LA

3801 Pitt St, New Orleans, LA 70115

Phone: [\(504\) 899-1116](tel:(504)899-1116)

Email: info@voasela.org

Services:

- Offers transitional housing programs for homeless male veterans
- 24 month program where veterans benefit from intensive case management, support services, and personalized treatment plans

Hunger & Food Insecurity Programs

Gretna United Methodist Church

Address: 1309 Whitney Avenue, Gretna, LA 70056

Phone: 504-366-6685 option 2

Email: umcgretna@gmail.com

Services:

- A Second Harvest food bank
- Open Mondays and Thursdays from 10 am-1 pm
- Serving Zip Codes 70053 and 70056
- In addition to Mondays and Thursdays, we also partner with Second Harvest on the first Saturdays each month to serve the community.

Hunger Hotline

Phone: 1-855-392-9338 or 1-800-5-HUNGRY

Text: text your zip code to 1-800-548-6479

Website: whyhunger.org

Services:

- Food pantry referrals
- Assistance in applying for aid programs such as
 - Supplemental Nutrition Assistance Program (also known as “Food Stamps”)
 - Family Independence Temporary Assistance Program (FITAP)
 - Kinship Care Subsidy Program (KCSP)
 - Child Support
- Access to community support counselors
- Spanish and French services available

Kenner Food Bank

Website: www.kenner.la.us/257/Kenner-Food-Bank

Address: 317 Oxley Street, Kenner, LA 70062

Phone: 504-468-7204

Email: foodbank@kenner.la.us

Hours: Monday 9am-3:30pm, Wednesday 1pm-3:30pm, Thursday & Friday 9am-3:30pm

Closed daily from 12pm-1pm

Second Harvest Food Bank

Website: www.no-hunger.org

Address: 700 Edwards Avenue, New Orleans, LA 70123

Phone: 504-734-1322

Emergency Food Pantry Hours: Monday-Thursday 10am-2pm | Closed on Fridays

Services:

- Provides food access, advocacy, education, and disaster response in order to lead the fight against hunger
- Food distribution programs, community kitchen meal service, nutrition education, and public benefits assistance

Supplemental Nutrition Assistance Program (SNAP)

Website: www.dcf.la.gov

Phone: 1-888-LAHELPU (524-3578)

Email: LAHelpU.dcf@la.gov

Locations

- Metairie: 3229 36th St., 1st Fl., Metairie, LA 70001
- Westbank: 2150 Westbank Expressway, Ste. 201, Harvey, LA 70058
- Orleans: 2601 Tulane Ave, 5th Floor, New Orleans, LA 70119

Hours: Monday-Friday 8am-4:30pm

- Also known as “Food Stamps”
- Provides a monthly supplement for purchasing nutritious food to eligible Louisiana residents
- Emergency assistance available for individuals and families who are homeless
- Apply online through LACafe, by phone at 1-888-LAHELPU (524-3578), or drop off a completed application at a local office

Women, Infants & Children Nutritional Program (WIC)

Website: www.ldh.la.gov/wic

Phone: 800-251-2229 | 504-568-8229

Locations:

- Metairie: 111 N Causeway Blvd, Metairie, LA, 70001 | Phone: 504-838-5108
- Kenner: 671 W Esplanade (2nd fl.), Kenner, LA, 70065 | Phone: 504-712-7800
- Marrero: 1855 Ames Blvd, Marrero, LA, 70072 | Phone: 504-349-8810
- Gretna: 429 Wall Blvd, Gretna, LA, 70056 | Phone: 504-247-0592

Hours: Mon-Fri. 8:00am-4:30pm [except Gretna location closes at 2:00pm on Fridays]

Services:

- Nutritious food, nutrition education, and counseling
- Screening and referrals to other health, welfare, and social services
- Interpretation services available

Immigrant Services & Resources

Catholic Charities Immigration Services

Website: www.ccano.org/immigration-services

Phone: 504-227-3333 or 504-310-6860 | Spanish Speaking Line - 504-310-6860

Services:

- Free or low-cost immigration legal services for adults and children, translation and notary services
- Free community legal orientations
- Support for immigrant survivors of domestic violence
- Services for unaccompanied children
- Know Your Rights resources and videos available in Arabic, Creole, English, Spanish, and Vietnamese
- Visits by appointment only
- English as a second language (ESL) and refugee services also available

Hispanic Chamber of Commerce Louisiana Foundation

Website: <https://hispanicchamberla.com/foundation/>

Address: 110 Veterans Blvd., Suite #440, Metairie, LA 70005

Phone: 504-635-8784

Email: info@hispanicchamberla.com

Services:

- Non-profit organization committed to creating and facilitating a business climate within the Hispanic community in order to achieve economic development and progress for Louisiana
- Legal clinics, computer literacy, financial literacy, workforce training

Project Ishmael

Website: fgca.squarespace.com/about/news/projectishmael

Address: 3401 Canal St., New Orleans, LA 70119

Phone: 504-233-3057

Email: ProjectIshmaelNOLA@gmail.com

Services:

- Pro bono immigration legal program for children that seeks to meet some of the immigration legal needs of children in New Orleans through direct representation and education
- Coordinates with volunteer attorneys to help meet legal needs of women and children who currently live at Hagar's House
- Call first to make an appointment

Kenner Hispanic Resource Center

Website: <https://www.kenner.la.us/452/Conchita-Lacayo-Sulli-Hispanic-Resource->

Address: 4312 Florida Avenue, Kenner, LA 70065

Phone: 504-469-2571

Email: hisprescen@kenner.la.us

Hours: Monday-Friday 8:30am-4:30pm

Services:

Medical assistance, education, legal advice, ESL classes, and other resources

Intellectual and/or Developmental Disabilities Services

ARC of Greater New Orleans

Website: www.arcgno.org

Address: 925 Labarre Road, Metairie, LA 70001

Phone: 504-837-5105

Email: info@arcgno.org

Services:

- Services for children and adults with intellectual disabilities
- Family supports coordination and respite programs
- Adult residential support services and employment opportunities

Disability Rights Louisiana

Website: disabilityrightsla.org

Phone: 1-800-960-7705

Address: 8325 Oak Street, New Orleans, LA 70118

Email: info@disabilityrightsla.org

- Helps protect the rights of people of all ages in Louisiana with disabilities
- Connects individuals and families to resources
- Assists with legal assistance, advocacy, housing, work and financial issues, and more
- *(by appointment only)*

Goodwill of Southeast Louisiana

Website: www.goodwillno.org

Address: 3400 Tulane Avenue, Suite 100, New Orleans, LA 70119

Phone: 504-456-2622

Services:

- Free career development services for people with disabilities, including skills training, job placement, job retention, and supported employment; thrift stores

Greenbaum Breuer & Associates

Website: greenbaumbreuer.com

Phone: 504-977-2745

Address: 1515 Poydras Street, Suite 700, New Orleans, LA 70112

Hours: Monday-Friday 9:00am-5:00pm

Services:

- Helps individuals who are disabled apply for disability benefits including SSI and Medicare or Medicaid
- Consultations are free
- Fees are paid after disability case is won

Families Helping Families of Greater New Orleans

Website: www.fhfgno.org

Address: 700 Hickory Avenue, Harahan, LA 70123

Phone: 504-888-9111

Services:

- One-stop information shop for people with disabilities and their families
- Education and training for people with disabilities and their families, including self-advocacy
- Peer-to-peer support
- Assistance navigating support systems and overcoming related challenges

JPHSA Developmental Disabilities Communities Services

Website: www.jphsa.org/ddcs

Phone: 504-838-5424

Services:

- Eligibility determinations for state developmental disability services (for people living in Jefferson Parish)
- Individual and family supports
- Personal companion respite services
- Psychological services/positive behavior support
- Flexible Family Fund
- Care coordination
- Supported living services
- Referrals for immunizations, annual physicals, and affordable primary care for all ages
- Transitional planning for high school graduates
- Vocational services
- Waiver services
- Advocacy
- Court liaison services
- Crisis intervention
- Interpretation available

Social Security Office

Website: www.ssa.gov

Phone: 800-772-1213

Address: 1616 Joe Yenni Boulevard
Kenner, LA 70065

Phone: 888-850-2232

Address: 115 Terry Parkway
Terrytown, LA 70056

Phone: 866-931-2524

Services:

- Disability benefits applications
- Interpreter available

Jefferson Community Action Programs (JEFFCAP) Community Centers

Website:

www.jeffparish.gov/358/Community-Centers

Locations: www.jeffparish.gov/BusinessDirectoryII.aspx?lngBusinessCategoryId=40

Bridge City Community Center

Address: 301 Third Emanuel Street, Bridge City, LA 70094

Phone: 504-349-5464

Dorothy B. Watson Community Center

Address: 1300 South Myrtle Street, Metairie, LA 70003

Phone: 504-736-6480

Gretna Community Center

Address: 1700 Monroe Street, Gretna, LA 70056

Phone: 504-376-2130

Harvey Community Center

Address: 1501 Estalote Street, Harvey, LA 70058

Phone: 504-227-1221

Hazel Rhea Community Center

Address: 1121 South Causeway Boulevard, Jefferson, LA 70121

Phone: 504-838-4277

JC Simmons Community Center

Address: 4008 US Highway 90, Avondale, LA 70094

Phone: 504-349-5414

Marrero Community Center

Address: 1861 Ames Boulevard, Marrero, LA 70072

Phone: 504-349-5950

Woodmere Community Center

Address: 4026 Post Drive, Harvey, LA 70058

Phone: 504-349-5136

Services:

- Employment
- Education
- Food distribution
- Housing
- Volunteer income tax preparation

- Cox cable senior discount
- Emergency services
- Referrals for health services
- Other (prescription drug discount, SNAP, voter registration, computer literacy, homeless assistance referrals, CSBG rent/mortgage assistance, LIHEAP energy assistance program, etc.)

Mental Health Services & Supports

JeffCare Community Health Center – Jefferson Parish Human Services Authority

Website: www.jphsa.org/jeffcare

Address: JeffCare Community Health Centers

- East Jefferson - 3616 S. I-10 Service Road West, Suite 100, Metairie, LA 70001
Phone: 504-838-5257
- West Jefferson - 5001 West Bank Expressway, Suite 100, Marrero, LA 70072
Phone: 504-349-8833

Services:

- Behavioral health evaluation
- Mental health and substance use treatment
- Behavioral health medication management
- Evidence-based and best practice therapies (CBT, DBT, etc.)
- Crisis intervention
- Care coordination and referrals
- On-site pharmacy and lab services
- Child-friendly, separate children's waiting home
- Sliding-fee discounts for those who qualify

Beacon Behavioral Hospital

Website: www.beaconbh.com

Intake/Crisis Line: 833-891-6080

- Intensive outpatient location: Metairie: 3200 Ridgelake Drive, Suite 100, Metairie, LA 70002
Phone: 504-581-4333

Services:

- Outpatient group therapy for adults, including elderly
- Accepts Medicaid, Medicare, and most private insurance

Inpatient location:

- New Orleans: 14500 Hayne Blvd., Suite 200, New Orleans, LA 70128
Phone: 504-210-0460

Services:

- Inpatient behavioral health hospital providing individual and group therapy for adults, including elderly

- Accepts Medicaid, Medicare, and most private insurance

Celebration Hope Center

Website: www.celebrationhopecenter.org

Address: 1901-B Airline Drive, Metairie, LA 70001

Phone: 504-833-4673

Services:

- Faith-based programs offering individual, couple, children and family counseling sessions
- Various support groups available, including mental health and substance abuse meet at Celebration Church next door
- Offers sliding-scale discounts and some private insurance accepted

CADA Prevention & Recovery Services

Website: www.cadagno.org

Address: 2601 Tulane Avenue, Suite 945, New Orleans, LA 70119

Phone: 504-821-2232

Email: admin@cadagno.org

Services:

- Prevention services
- Case management
- Mental health counseling
- Intensive outpatient treatment
- Substance abuse treatment and supportive services for individuals returning from incarceration
- Violence intervention programs, including domestic violence intervention and anger management
- Counseling for victims of violent crime

Children's Bureau

Website: www.childrensbourneola.org

Address: 935 Calhoun Street, Suite 101, New Orleans, LA 70118 (Children's Hospital)

Office: 1820 St. Charles Ave., Ste. 203, New Orleans, LA 70130

Phone: 504-525-2366

Email: cbno@childrensbourneola.org

Services:

- Individual counseling for children aged 5-18 years affected by grief and trauma, domestic violence, SIDS or disaster
- Mental health rehabilitation and psychiatric services
- Medication management
- Intensive individual and family therapy
- School-based mental health services

Community Care Hospital

Website: www.communitycarehospital.com

Address: 1421 General Taylor Street, New Orleans, LA 70115

Phone: 504-899-2500

Community Counseling Outpatient Center

Address: 3600 Chestnut St., New Orleans, LA 70115

Phone: 504-894-1999

Services:

- Inpatient and outpatient psychiatric care for adult and geriatric patients
- Interpreters available upon request

East Jefferson General Hospital Geriatric Behavioral Health Unit

Website: www.lcmchealth.org/east-jefferson-general-hospital/our-locations/geriatric-behavioral-health-unit/

Address: 4200 Houma Blvd., Metairie, LA 70006

Phone: 504-503-5890

Services:

- 12-bed psychiatric unit designed to treat patients 65 or older with a variety of psychiatric diagnoses
- Senior-only psychiatric unit designed for unique needs of seniors

Jewish Family Services of Greater New Orleans

Website: www.jfsneworleans.org

Address: 3300 West Esplanade Avenue, Suite 603, Metairie, LA 70002

Phone: 504-831-8475

Email: jfs@jfsneworleans.org

Hours: Monday-Thursday 9am-6pm | Friday 9am-4pm

Services:

- Individual and group counseling
- Suicide prevention life line
- Services for disabled and elderly persons, including homemaking and case management
- Holistic assistance via case management

Jefferson Parish Human Services Authority Behavioral Health Community Services

Website: www.jphsa.org/bhcs

Phone: 504-846-6901

Services:

- Community-based behavioral health therapies (MST, FFT, CPST)
- Community support services
- Case management
- Behavioral health assessment
- Substance abuse & gambling prevention
- Problem gambling treatment
- Supported employment assistance
- Vocational counseling
- Hospital coordination & transition

- Outpatient and residential substance abuse services
- Supported adult independent living
- Social inclusion
- Crisis intervention
- Housing resources and programs

National Alliance on Mental Illness New Orleans (NAMI)

Website: www.namineworleans.org/behavioral-health-services

Address: 4403 Canal Street, New Orleans, LA 70119

Phone: 504-896-2345

Westbank: 2051 8th St. Harvey, LA 70058 |

Phone: 504-368-1944

Services:

- Behavioral health services for adults living with mental illness in the Greater New Orleans area
- Psychosocial rehabilitation skills training (PSR)
- Community Psychiatric Support and Treatment (CPST)
- Free support groups, classes, and presentations for people living with mental illness and their loved ones

Northlake Behavioral System

Website: www.northlakebh.org

Address: 23515 US 190, Mandeville, LA 70448

Phone: 985-626-6300

Email: info@northlakebh.org

Services:

- Inpatient treatment for adolescents
- Inpatient treatment for adults
- Intensive outpatient program
- Dual diagnosis/detoxification treatment
- Substance use disorder treatment

Oceans Healthcare Greater New Orleans

Website: www.oceanshealthcare.com

Locations:

- Gretna: 229 Bellemeade Blvd, Gretna, LA 70056
Phone: 504-517-6168
- Marrero: 4500 Wichers Dr, Marrero, LA 70072
Phone: 504-349-1661
- Kenner: 716 Village Rd, Kenner, LA 70065
Phone: 504-464-8895

Services:

- Intensive outpatient and inpatient recovery services

- Partial hospitalization program
- Accepts Medicare, Medicaid, TRICARE®, and most private health insurance plans

Ochsner Psychiatry and Behavioral Health

Website: www.ochsner.org/services/psychiatry-mental-health-services

Address: Many locations listed on website including Ochsner Health Centers and Ochsner 65+

Phone: 866-624-7637

Nurse Care Advice Phone Line: 800-231-5257

Services:

- Adult, child and adolescent behavioral health services
- Geriatric psychiatry services
- Medical psychiatry
- Behavioral pediatrics
- Acute psychiatry services (inpatient hospitalization)
- Ochsner Mental Wellness Program and Ochsner Recovery Program

Perimeter Behavioral Hospital

Website: www.perimeterhealthcare.com/new-orleans

Address: 3639 Loyola Drive, Kenner, LA 70065

Phone: 504-305-2700

Services:

- Inpatient services for people 18+
- Senior adult psychiatric inpatient treatment
- Comprehensive outpatient program for people 18+

New Orleans VA Medical Center

Website: www.va.gov/southeast-louisiana-health-care/

Address: 2400 Canal Street, New Orleans, LA 70119

Phone: Main 800-935-8387 | Mental Health 504-507-5550

Services:

- Free mental health services for combat veterans
- Accepts walk-ins and will work with clients to fit their schedule outside of normal hours

River Oaks Hospital

Website: www.riveroakshospital.com

Address: 1525 River Oaks Road W, Harahan, LA 70123

Phone: 1-800-366-1740 or 504-734-1740

Services:

- Adult and youth inpatient services
 - Adult Intensive Outpatient Program (IOP) – virtual available
 - Adult Partial Hospitalization Program (PHP)
- Specialized treatment programs for eating disorders, trauma, addiction/dual diagnosis, and military-specific mental health

- Accepts Medicare, TRICARE®, Medicaid and most private insurances with some exceptions depending on program
 - Inpatient: Accepts all Louisiana Medicaid, Medicare, and Commercial/Private
 - Outpatient: Does not accept LHC Medicaid; Medicaid covers IOP not PHP
 - Specialty Units: No Medicaid accepted; Accepts Commercial/Private and Medicare

River Place Behavioral Health, a service of Ochsner Health System

Website: www.riverplacebh.com

Address: 500 Rue de Sante, LaPlace, LA 70068

Phone: 888-381-1303

Services:

- Adult and youth acute hospitalization
- Adult Intensive Outpatient Program (IOP)

St. Charles Parish Hospital, a service of Ochsner Health System

Website: www.ochsner.org/locations/st-charles-parish-hospital

Address: 1057 Paul Maillard Road, Luling, LA 70070

Phone: 985-785-6242

Services:

- Inpatient acute psychiatry and medical psychiatry

Older Adult/Senior Programs

Alzheimer's Care & Enrichment Program (ACE) at the Jewish Community Center

Website: www.nojcc.org/memoryprograms

Address:

New Orleans: 5342 St. Charles Avenue, New Orleans, LA 70115

Phone: 504-897-0143

Metairie: 3747 W. Esplanade Avenue, Metairie, LA 70002

Phone: 504-887-5158

Hours: Monday, Wednesday, Friday 10:00am- 2:00pm

Services:

- Respite program including exercise, meal preparation, and interaction with nursery school children for persons with Alzheimer's disease or related dementia (includes lunch)
- Support groups for family members
- Scholarships available

Jefferson Council on Aging

Website: www.jcoa.net

Address: 6620 Riverside Drive, Suite 216, Metairie, LA 70003

Address: Senior Centers in multiple locations across Jefferson Parish, including Bridge City, Estelle, Grand Isle, Gretna, Jefferson, Kenner, Lafitte, Marrero, and Metairie

Phone: 504-888-5880 | 800-635-1437

Services:

- Assistance for Jefferson Parish residents ages 60+ or disabled
- Transport services
- Prescription assistance
- Medical Alert service
- Senior Health Insurance Information Program
- Job training/placement
- Home-delivered meals
- Legal services
- Personal care Program (provides personal assistance for seniors who are unable to bathe themselves)
- Homemaker Program (provides basic home cleaning and straightening for bath, kitchen, & bedroom areas)
- Respite Care Program (allows caregivers a break to take care of themselves by providing brief periods of rest for those caring for seniors 60+)
- Adult day health care
- Power to Care (emergency utility assistance program)
- Social engagement, referrals for equipment, seminars, JCOA Care phone calls to isolated seniors, material aid (adult diapers or nutritional supplements), and more
- Public space for seniors to gather and socialize, including Wellness Programs
- Recreational activities such as exercise programs, arts and crafts classes, and field trips
- Spanish spoken

Mind Matters at the Jewish Community Center

Website: www.nojcc.org/memoryprograms

Address:

New Orleans: 5342 St. Charles Avenue, New Orleans, LA 70115 Phone: 504-897-0143

Metairie: 3747 W. Esplanade Avenue, Metairie, LA 70002

Phone: 504-887-5158

Hours: Tuesdays 10:00am- 2:00pm

Services:

- Course designed to support memory and brain health in people 50 years and older, facilitated by Licensed Clinical Social Worker and incorporates memory techniques and cognitive stimulation, reading & discussion, physical exercise, social engagement, and mindfulness
- Scholarships available

New Orleans Advocates for LGBTQ+ Elders (NOAGE)

Website: www.noagenola.org

Address: 1631 Elysian Fields Avenue, New Orleans, LA 70117

Phone: 504-517-2345

Email: info@noagenola.org

Services:

- Free services for LGBTQ+ older adults
- Trainings and workshops
- Events calendar and resources on website

Program of All Inclusive Care for the Elderly (PACE)

Website: www.pacegno.org/contact

Address:

Westbank: Hope Haven at St. John Bosco Alternate Care Center, 1131 Baratavia Boulevard, Marrero, LA 70072

- Hope Haven Direct Phone: 504-267-9692

New Orleans: Shirley Landry Benson Pace Center at St. Cecelia, 4201 N. Rampart Street New Orleans, LA 70117

- Benson Center Direct Phone: 504-941-6057

Phone: Enrollment: 504-835-0006 | 1-833-722-3466 (Toll Free) | TTY: 800-846-5277

PACE Clinic: 504-941-6058 | TTY 800-846-5277

PACE Clinic After Hours/Emergency On-Call RN: 1-866-395-8509

Services:

- Support to enable frail older adults to live in their homes and in community as long as feasible
- Adult day health center, including transportation to and from center
- Medications ordered by center physicians
- Nursing care
- Rehabilitation & restorative therapies, personal care, continence management, & homemaker services
- Primary & specialty medical care
- Social services, caregiver support, and pastoral care
- Social activities & recreation
- In-home care

New Orleans Council on Aging

Website: www.nocoa.org

Address: 2475 Canal Street, Suite 400, New Orleans, LA 70117

Phone: 504-821-4121

Services:

- Provides a comprehensive and coordinated assortment of social, recreational, educational, and nutritional services to persons aged 60+, including referral for legal/advocacy services

Senior Corps Foster Grandparent Program

Website: www.ccano.org/foster-grandparents

Address: 1000 Howard Avenue, Suite 200, New Orleans, LA 70113

Phone: 504-310-6882

Services:

- Provides a way for low-income seniors age 55 and over to stay active through volunteer service with children and youth in their communities

Prescription Assistance

Louisiana Drug Card

Website: www.louisianadrugcard.com

Customer Service Phone: 877-321-6755

Services:

- Free statewide discount prescription assistance program to help uninsured and underinsured residents afford their prescriptions
- May be used to provide savings on prescriptions not covered by health insurance or Medicare Part D
- May also be used instead of insurance coverage when it offers greater savings than your copay

Medicare Part D Extra Help Program

Website: www.medicare.gov/basics/costs/help/drug-costs

Phone: [800-772-1213](tel:800-772-1213) | TTY [800-325-0778](tel:800-325-0778)

Services:

- Helps people with limited income and resources lower or cut Part D costs
- Helps with the cost of prescription drugs, like deductibles and copays
- Apply for Extra Help any time before or after you enroll in Part D

Medicine Assistance Tool

Website: www.medicineassistancetool.org

Phone: 888-477-2669

Services:

- Assistance in finding payment for prescription medications for people in need
- Interpretation services available

Primary Care

JeffCare Community Health Center – Jefferson Parish Human Services Authority

Website: www.iphsa.org/jeffcare

Address: JeffCare Community Health Centers

- East Jefferson - 3616 S. I-10 Service Road West, Suite 100, Metairie, LA 70001
Phone: 504-838-5257
- West Jefferson - 5001 West Bank Expressway, Suite 100, Marrero, LA 70072
Phone: 504-349-8833

Services:

- Primary care for adults
- Pediatrics for children and adolescents
- Annual wellness checks for all ages, including geriatric services
- Integrated primary care & behavioral health services
- Vaccinations and immunizations, including COVID-19 vaccines & boosters
- Treatment for colds, flu, & other illnesses
- Management of hypertension, diabetes, cholesterol, obesity & other chronic conditions
- Women's health exams
- Family planning
- HIV testing
- Smoking cessation treatment
- Health education
- Care coordination and referrals
- On-site pharmacy and lab services
- Child-friendly, separate children's waiting rooms
- Sliding-fee discounts for those who qualify

Problem Gambling Services

Center of Recovery (CORE) - Louisiana Association of Compulsive Gambling

Website: www.helpforgambling.org/core

Address: 635 Stoner Avenue, Shreveport, LA 71101

Phone: Office 318-424-HELP (4357) | 24-Hour Helpline 1-877-770-STOP (7867)

Services:

- Residential facility offering treatment to those afflicted with gambling problems.
- 24-Hour Helpline offers referrals to those seeking help, and gives out information for Gambler's Anonymous

Jefferson Parish Human Services Authority Behavioral Health Community Services

Website: www.jphsa.org/bhcs

Phone: 504-831-3809 | Email: gamblinghelp@jphsa.org

Services:

- Problem gambling prevention
- Problem gambling treatment

Rent, Utility, Legal, & Other Assistance

Rent & Utility Assistance

City of Kenner – Community Development

Website: www.kenner.la.us/175/Community-Development-Department

Address: 624 Williams Boulevard, Kenner, LA 70062

Phone: 504-468-7588

Services:

- Eligible Kenner residents can receive utility subsidies, rent payment assistance when funds are available, counseling for new homeowners, and other supportive services

Louisiana Fair Housing Action Center (LFHAC)

Website: www.lafairhousing.org

Address: 1340 Poydras Street, Suite 710, New Orleans, LA 70112

Phone: 504-596-2100 | Toll Free: 877-445-2100

Email: info@lafairhousing.org

Services:

- Investigations of discrimination complaints
- Legal support to survivors of discrimination based on race, color, religion, sex, national origin, familial status and disability in rental, sales, mortgage lending and homeowner's insurance transactions
- Post-purchase housing counseling to homeowners who are behind on their mortgage payments, facing foreclosure, struggling with predatory loans and dealing with insurance claims
- Fair housing education to service providers and first-time homebuyers
- Interpretation services available

Justice and Accountability Center (JAC) Expungement Program

Website: www.jaclouisiana.org/expungements

Address: 4640 S. Carrollton Avenue, Suite 280, New Orleans, LA 70119

Phone: 504-322-4050

Email: info@JACLouisiana.org

Services:

- Free legal help to individuals seeking to get their records expunged
- Monthly expungement walk-in clinics

Jefferson Community Action Programs (JeffCAP)

Website: www.jeffparish.net/departments/jeffcap

Address: 1221 Elmwood Park Boulevard, Suite 402, Jefferson, LA 70123

Phone: 504-736-6900

Email: JPJeffCap@jeffparish.gov

Services:

- Emergency food assistance
- Housing counseling
- Emergency rent/mortgage & utility assistance
- Elderly & indigent transportation services
- First time homebuyer training
- Must meet eligibility and income requirements

New Orleans Pro Bono Project

Website: probono-no.org

Address: 935 Gravier St #1340, New Orleans, LA 70112

Phone: 504-581-4043

Email: info@probono-no.org

Services:

- Provides free civil legal aid to those that qualify for services
- Serves residents of the following parishes: Orleans, Jefferson, Plaquemines, St. Bernard, St. Tammany, and Washington
- Please email intake@probono-no.org to request an application or see if your case may be eligible; or download an application from the [website](#)

The Low Income Home Energy Assistance Program (LIHEAP)

Website: www.entergy-neworleans.com/bill-help

Phone: 504-736-6900

Services:

- Assists eligible low-income renters and home owners pay their heating and cooling bills, weatherization, and energy related repairs

New Orleans Pride Center

Website: www.nolapridecenter.org

Phone: 504-317-1627

Address: 2762 Orleans Ave. New Orleans, LA 70119

Email: info@nolapridecenter.org

Services:

- Monthly community meetups
- New Orleans Pride Counseling Center
 - New program that aims to provide access to sliding scale
 - Apply online by filling out a form on website: nolapridecenter.org/counseling/

Parents, Families, and Friends of Lesbians and Gays (PFLAG) New Orleans

Website: www.pflagno.org

Address: P.O. Box 15515, New Orleans, LA 70175

Phone: 504-862-5912 | Email: info@pflagno.org

Services:

- Monthly peer support group, resource referral, scholarships

Single Stop by Entergy

Website: app.singlestop.org/entergy/louisiana

Services:

- Free, user-friendly website that makes it easy to quickly and confidentially check your eligibility for federal, state and local benefits
- Provides a simple, direct path to support with housing, finance, food, education, healthcare, childcare, tax assistance, utility payments and more

Southeast Louisiana Legal Services

Website: www.slls.org

Address: 401 Whitney Avenue, Suite 520, Gretna, LA 70056

Phone: 800-624-4771 | 504-374-0977

Services:

- Free civil legal aid to low-income people

Substance Use Prevention & Treatment

Alcoholics Anonymous Greater New Orleans

Website: www.aaneworleans.org

Address: 638 Papworth Avenue A, Metairie, LA 70005

Phone: 504-836-0507 | 24-Hour Hotline 504-838-3399 | Español: (504) 516-1090

Email: office@aaneworleans.org

Central Office Hours: Mon-Fri 11am-5pm | Sat 10am-2pm

Services:

- Daily, free recovery meetings
- In-person or virtual options
- Call or check website for schedule of over 500 meetings in the Greater New Orleans area

Avenues Recovery

Website: www.avenuesrecovery.com

Address: 4933 Wabash Street, Metairie, LA 70001

Phone: 504-677-8836 | 24-Hour Line 888-683-0333 | Admissions: 504-688-8080

Email: AdmissionsLA@avenuesrecovery.com

Services:

- Residential treatment and intensive outpatient programs
- Ambulatory detox
- Transitional living
- Accepts private pay and most insurances

Behavioral Health Group Treatment Center

Website: www.bhgrecovery.com/locations/new-orleans-whitney-ave

Address: 1141 Whitney Avenue, Building 4, Gretna, LA 70056

Phone: 504-347-1120 | Toll Free: 844-535-7291

Services:

- Medication-assisted treatment
- Counseling services

- Accepts Medicaid, Medicare, Humana, TRICARE, and Self-pay
- Grant spots available for qualified patients

Bridge House/Grace House

Website: www.bridgehouse.org

Address: 4150 Earhart Boulevard, New Orleans, LA 70125

Phone: 504-821-7120

Email: clinical@bridgehouse.org

Services:

- Residential substance abuse treatment for men and women up to one year Priority admission given to pregnant women
- Services are offered regardless of one's ability to pay

Cancer Association of Greater New Orleans Smoking Cessation Program

Website: www.cagno.org calacares.org

Address: 201 Evans Road, Suite 319, New Orleans, LA 70123

Phone: 504-733-5539 | 1-800-624-2039

Services:

- Provides free or low-cost smoking cessation classes and information at various locations in the Greater New Orleans area

Gateway Foundation

Website: www.gatewayrecovery.com

Address: 4103 Lac Couture Drive, Harvey, LA 70058

Phone: 504-368-9935

Services:

- Provides treatment for male veterans or active military (six-month program) or civilian males (45-day program) with substance use disorders
- Must have Medicaid or VA coverage

Jefferson Parish Human Services Authority (JPHSA) Medication Disposal Boxes

Website: www.jphsa.com/medboxes

Address: Multiple locations listed on website

Services:

- Safe, easy, and anonymous disposal of unwanted, unused or expired medication

Longbranch Recovery & Wellness

Website: www.longbranchrecovery.com

Locations:

Outpatient Rehab Center: 2329 Edenborn Ave., Metairie, LA 70001

Outpatient Rehab Center: 201 Holiday Blvd #400, Covington, LA 70433

Detox & Residential Addiction Treatment Center: 21516 HWY 36, Abita Springs, LA 70420
Phone: 504-474-8048 | 504-784-1192

Services:

- Intensive outpatient and residential inpatient treatment programs for recovery from substance abuse and co-occurring disorders
- Utilizes holistic modalities and individual and group counseling

The Louisiana Tobacco Quit Line

Website: www.quitwithusla.org

Phone: 800-QUIT-NOW (784-8669)

Text: "READY" to 34191

Services:

- Call line that provides smoking cessation counseling and referrals to other services
- Spanish spoken and other languages available through language line

Narcotics Anonymous

Website: [New Orleans Area] www.noana.org or [Northshore Area] www.nsana.org

Phone/Text: 504-899-6262

Services:

- Daily recovery group meetings
- Call or check website for current schedule of meetings

NOLA Detox and Recovery Center

Website: www.noladetox.com

Locations:

Residential Treatment Center: 4201 Woodland Drive, 3rd Floor, New Orleans, LA 70131

Outpatient Services: 3221 Behrman Place Suite 105, New Orleans, LA 70114 Inpatient and Outpatient

Services: 1444 Lindberg Drive, Slidell, LA 70458

Phone: 504-446-1111 | [504-420-2985](tel:504-420-2985)

Services:

- Provides inpatient and outpatient programs to treat substance abuse and co-occurring disorders
- Accepts most private insurances
- Offers scholarships on a case-by-case basis

Odyssey House

Website: www.ohlinc.org

Address:

Detox & Residential Treatment Center: 2700 S Broad Ave. New Orleans, LA 70125

Intensive Outpatient Treatment Center: 1125 North Tonti Street, New Orleans, LA 70119

Phone: 504-821-9211

Services:

- Medically supported detox facility
- Short-term residential drug rehabilitation program and intensive outpatient program

Oxford House Louisiana

Website: www.oxfordvacancies.com

Address: Multiple locations

Phone: 800-689-6411

Services:

- Independently peer-run recovery houses most often used as transitional living

Responsibility House

Website: www.responsibilityhouse.org

Address: 1799 Stumpf Boulevard, Building 7, Suite 4, Terrytown, LA 70056

Phone: 504-367-4234 | 504-367-4426

Email: help@rhousela.org

Services:

- Residential inpatient and intensive outpatient treatment program for adult men and women with substance use disorders, co-occurring disorders or dual diagnosis

River Oaks Hospital Addictive Disorders/Dual Diagnosis Program

Website: www.riveroakhospital.com/programs/addictive-disorders-dual-diagnosis-program/

Address: 1525 River Oaks Road West, Harahan, LA 70123

Phone: 800-366-1740

Services:

- Partial hospitalization and intensive outpatient programs for adults aged 18 and over

Salvation Army Adult Rehabilitation Center

Website: www.salvationarmyusa.org | southernusa.salvationarmy.org/arc-south/new-orleans

Address: 200 Jefferson Highway, New Orleans, LA 70121

Phone: 504-835-7130

Services:

- Provides drug and alcohol treatment, music and arts programs, casework services, and community recreation programs for adults aged 18-64

Transportation Services

Jefferson Parish Transit

Website: www.jptransit.org | www.jptransit.org/paratransit/

Phone: 504-248-3900 | Paratransit Eligibility: 504-758-9135

Services:

- Jefferson Parish Transit bus system map and rider information
- Mobility Impaired Transportation System (MITS) for persons with disabilities unable to use fixed route JP Transit service, includes origin-to-destination, demand-responsive service seven days per week

Louisiana Non-Emergency Medical Transportation

Website: www.ldh.la.gov/page/medical-transportation

Phone: 1-855-325-7626

Services:

- Helps people on Medicaid who need transportation to a doctor's appointment or other medical services when their condition is not an emergency.
- Provides ride in a car, van, or other vehicle. It's for people who can walk or have a wheelchair, but are not in an urgent situation.

Note: If you have a Medicaid health plan, call your health plan to schedule a ride:

Aetna Better Health <i>Transportation Broker:</i> <i>MediTrans</i> Phone: <u>1(877) 917-4150</u> TTY: <u>1(866) 288-3133</u>	AmeriHealth Caritas <i>Transportation Broker:</i> <i>Verida</i> Phone: <u>1(888) 913-0364</u> TTY: <u>1(866) 428-7588</u>	Healthy Blue <i>Transportation Broker:</i> <i>MediTrans</i> Phone: <u>1(866) 430-1101</u> TTY: <u>1(800) 846-5277</u>
Humana Healthy Horizons <i>Transportation Broker:</i> <i>MediTrans</i> Phone: <u>1(844) 613-1638</u> TTY: <u>1(800) 618-4781</u>	Louisiana Healthcare Connections <i>Transportation Broker:</i> <i>MTM</i> Phone: <u>1(855) 369-3723</u> TTY: 711	UnitedHealthcare Community Plan <i>Transportation Broker:</i> <i>ModivCare</i> Phone: <u>1(866) 726-1472</u> TTY: <u>1(844) 488-9724</u>

If you do not get your Medicaid services from a Medicaid health plan, call the fee-for-service transportation provider, Verida at 1(855) 325-7626. You need to give at least 48 hours' notice; weekends don't count.

Women's Health Services & Programs

JeffCare Community Health Center – Jefferson Parish Human Services Authority

Website: www.iphsa.org/jeffcare

Address: JeffCare Community Health Centers

- East Jefferson - 3616 S. I-10 Service Road West, Suite 100, Metairie, LA 70001
Phone: 504-838-5257
- West Jefferson - 5001 West Bank Expressway, Suite 100, Marrero, LA 70072
Phone: 504-349-8833

Services:

- Primary care and mental health care for adults and children
- Annual wellness checks for all ages
- Women's health exams
- Family planning services, including referrals
- HIV testing
- Integrated primary care & behavioral health services
- Vaccinations and immunizations, including COVID-19 vaccines & boosters
- Treatment for colds, flu, & other illnesses
- Management of hypertension, diabetes, cholesterol, obesity & other chronic conditions

- Smoking cessation treatment
- Health education
- Care coordination and referrals
- On-site pharmacy and lab services
- Child-friendly, separate children's waiting rooms
- Sliding-fee discounts for those who qualify

Louisiana Safe Haven Program- Anonymous Infant Surrender (up to 60 days old)

Website: www.dcfslouisiana.gov/page/206

www.nationalsafehavenalliance.org

Phone: 1-888-510-BABY (1-888-510-2229) or 911

Services:

- This is a 24/7 crisis and parent education hotline for anonymous infant surrender.
- Safe, legal, last resort to newborn abandonment-- under Louisiana's Safe Haven Law, parents who are unable to care for a baby can bring their newborn (up to 60 days old) to an emergency designated facility, or Safe Haven site.

Volunteers of America Adoption Services

Website: www.voasela.org/adoptive-parent-resources

www.voasela.org/birth-parent-resources/

Address: 4152 Canal Street, New Orleans, LA 70119

Phone or text: 504-812-0159

Services:

For families seeking to adopt:

- Adoptive parent education
- Adoptive parent home studies

For those with an unplanned pregnancy seeking adoption information & assistance:

- Confidential counseling
- Medical assistance
- Screening adoptive families
- Adoptive couple profiles
- Licensed agency
- Legal counsel
- Buddy system
- Post-placement update
- Support group

Youth Programs

Awesome Ladies of Distinction Mentoring Program

Website: www.awesomeladiesofdistinction.org

Address: 535 Holmes Blvd., Terrytown, LA 70056

Phone: 504-419-7786

Email: thecentralod1@gmail.com

Services:

- Mentoring
- Dance team
- After school tutoring
- Summer camp, IYAPP- Youth Arts, and more

Boy Scouts of America

Website: www.bsa-selacouncil.org

Address: 4200 South I-10 Service Road West, Metairie, LA 70001

Phone: 504-889-0388 | 1-800-394-9410

Services:

- Youth mentorship and leadership training

Boys Town, Louisiana

Website: www.boystown.org/locations/louisiana

Address: 300 North Broad Street, Suite 106, New Orleans, LA 70119

Phone: 504-293-7900 | 24-Hour Crisis Hotline – 1-800-448-3000

Services:

- Residential treatment program for children ages 12-17 years with emotional and behavioral difficulties
- Intervention and assessments
- In-home family services
- Common-Sense Parenting Program
- Early Head Start Programs
- Teaches social, academic, and self-help
- Accepts Medicaid
- Spanish spoken

Girl Scouts Louisiana East

Website: www.gsle.org

Phone: 504-733-8220

Service:

- Youth mentorship and leadership training

H.Y.P.E. NOLA (Harnessing Youths' Potential & Energy)

Website: www.hypenola.org

Address: [7521 Westbank Expressway Ste. G, H, Marrero, LA 70072](https://www.google.com/maps/place/7521+Westbank+Expressway+Ste.+G,+H,+Marrero,+LA+70072/@29.9844444,-90.1055556,15z)

Email: dimagee@hypenola.org

Phone: 504-641-4973

Services:

- Youth mentorship
- One-on-one educational coaching

- Youth mentorship, leadership development training, educational tutoring programs, workforce development training, life skills, and college preparatory classes to youth and young adults in Jefferson Parish and the surrounding area

Jefferson Parish Early Childhood Collaborative

Website: www.jeffersonchild.com/programs

Address: 501 Manhattan Boulevard, Harvey, LA 70058

Phone: 504-349-7696 | 504-349-8921

Spanish options for both phone numbers

Services:

- Partnership of early care and education programs that support young children from birth through 4 years of age and families
- Programs include: CCAP, Early Head Start, Early Steps, Jeff Cap Head Start, JPPSS Dual Language Program, and Special Education programs

Louisiana 4-H

Website: www.lsuagcenter.com/topics/kids_teens

Address: 1221 Elmwood Park Boulevard, Suite 300, Jefferson, LA 70123

Phone: 504-736-6519

Services:

- School-based youth development program with clubs and groups in all sixty-four parishes

Jefferson Parish Parks & Recreation

Website: www.jeffparish.gov/422/Parks-Recreation
jprd.com

Email: JPRecreation@jeffparish.gov

East Bank Location

Address: 6921 Saints Drive, Metairie, LA 70003

Phone: 504-736-6999

West Bank Location

Address: 7437 Lapalco Boulevard, Marrero, LA 70072

Phone: 504-349-5000

Services:

- Wide variety of traditional and non-traditional recreational activities for adults, teens and children, including athletic programs, senior citizen activities, alternative programs, community enrichment programs, camps, classes, and special events

Jefferson Parish Regional Library

Website: www.jpplibrary.net

Address: Multiple locations

Phone: 504-838-1100

Services:

- Wide variety of programs for adults, teens, and children, including tutoring programs, crafts, gaming, yoga, and youth camps

Jefferson Parish Sheriff's Office Young Marines Program

Website: www.jpso.com/161/Young-Marines-Program

Address: 1233 West Bank Expressway, Harvey, LA 70058

Phone: 504-363-5694

Services:

- Provides structure and self-esteem to boys and girls between the ages of 8 and 17

National Guard Youth Challenge Program (YCP)

Website: www.langycp.com

Address: 505 F Street, Pineville, LA 71360

Phone: 318-290-5803 | 1-800-CAMP-KID

Email: langycprecruiting@gmail.com

Services:

- Residential education program for eligible Louisiana residents aged 16-18 years
- Includes daily classes with certified instructors to improve math and reading skills in order to increase students' individual grade level
- All uniform, meal, education, and housing costs are provided free of charge

New Orleans Job Corps Center

Website: neworleans.jobcorps.gov

Address: 8825 Airline Drive, New Orleans, LA 70118

Phone: 504-484-3501 | 800-733-JOBS

Services: Free academic, vocation, and social skills training program for low-income young people aged 16-24

Upper Cutz Boxing Gym & Barbershop

Website: www.facebook.com/profile.php?id=100063764524599

Address: 2010 Woodmere Blvd., Harvey, LA 70058

Phone: 504-914-6587

Services:

- Fitness training for kids and adults and haircuts

YEP – Youth Empowerment Project

Website: www.youthempowermentproject.org

Address: 1600 Oretha Castle Haley Boulevard, New Orleans, LA 70113

Phone: 504-522-1316

Email: info@youthempowermentproject.org

Services:

- Provide mentoring and youth advocacy, adult education and high school equivalency preparation, employment readiness and career exploration, and out-of-school time enrichment programming

YMCA of Greater New Orleans

Website: www.ymcaneworleans.org

Address: 6691 Riverside Drive, Metairie, LA 70003

Phone: 504-888-9622

Services:

- Wide variety of programs for adults, teens and children, including after-school programs, swimming lessons, youth sports, martial arts and social activities