

COMMUNITY RESOURCE GUIDE

for Jefferson Parish Residents

Changes since OCTOBER 21, 2011 are highlighted in GRAY

Posted on: January 4 , 2012

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Unless otherwise noted, all phone numbers within this directory are in the 504 Area Code.

A listing on this Resource Guide does NOT guarantee that services will be provided as stated. Before visiting an agency to request services, it is highly recommended to call and inquire about additional guidelines or requirements.

**The resources and contact information included on this list changes frequently!
It will be updated regularly and posted at
<http://www.jphsa.org/communitysupport.html>.**

If you find any listings that are not accurate, please contact the JPHSA Division of Community Support at (504) 349-0010.

ONLINE RESOURCE DIRECTORY

GNO 2-1-1

<http://65.166.193.134/IFTWSQL4/vial/public.aspx>

Internet-based community resource directory for the Greater New Orleans area.

1-800-749-2673 or 211

CRISIS SERVICES

VIA Link 2-1-1

<http://vialink.org>

Crisis intervention, information and referral for Greater New Orleans area.

(800) 749-2673 or 211

Jefferson Parish Mobile Crisis Service – RHD

<http://www.rhd.org/Program.aspx?pid=84>

Crisis intervention for residents of Jefferson Parish.

832-5123

Louisiana Spirit – Coastal Recovery Counseling

<http://www.dhh.louisiana.gov/offices/?ID=231>

Crisis counseling and stress management program for individuals, families and groups most affected by the recent oil spill along the Louisiana Gulf Coast.

(866) 310-7977

Metropolitan Center for Women & Children

<http://www.mcwcgno.org/>

Crisis intervention hotline for victims of domestic violence, sexual assault and stalking.

837-5400 or (888) 411-1333

Oil Spill Distress Helpline

<http://www.jeffparish.net/downloads/3753/7190-HHSLaunchesOilSpillDistressHelpline.pdf>

Provides information, support, and counseling for individuals and families affected by the recent oil spill along the Louisiana Gulf Coast. Links callers to behavioral healthcare resources as needed.

(800) 985-5990

HOMELESS OUTREACH

Jefferson Parish Project Reach – RHD

<http://www.rhd.org/Program.aspx?pid=126>

Mobile outreach, shelter and housing referrals, and case management for homeless persons in Jefferson Parish.

832-5123 Contact: Tanisha Johnson

Homeless Assistance Collaborative

Provides resource linkage & transportation to homeless population in Orleans Parish. Works in conjunction with NOPD as an alternative to arresting homeless persons.

259-9336 or 658-6715 Contact: B.B. St. Roman

Welcome Home Program – UNITY of Greater New Orleans

<http://www.unitygno.org/>

Mobile outreach for homeless persons in Greater New Orleans.

899-4589

HURRICANE EVACUATION ASSISTANCE

Jefferson Parish Government Assisted Evacuation & Return Process

<http://jp-appserver.jeffparish.net/webapps/EOCAssessReg/DEFAULT.asp>

During a mandatory hurricane evacuation, Jefferson Parish residents without any other means of transportation will be transported to evacuation registration sites through the JP Transit system. Residents with special needs may be eligible for specialized transportation. Call for more information or fill out the registry form online.

349-5360

Orleans Parish City Assisted Evacuation Plan

<http://services.nola.gov/>

During a mandatory hurricane evacuation, Orleans Parish residents without any other means of transportation will be transported to evacuation registration sites through the Regional Transit Authority system. Residents with special needs may be eligible for specialized transportation. Call for more information.

658-4000

LOUISIANA REGIONAL HOUSING COORDINATORS

Jefferson Parish Human Services Authority

Housing Coordinator: Lisa Worth

349-8758

Metropolitan Human Services District (Greater New Orleans)

Housing Coordinator:

568-3130

Capitol Area Human Services Department (Baton Rouge)

Housing Coordinator: Karen Fitzsimons-Pino

(225) 922-0881

Florida Parishes Human Services Authority (Lake Pontchartrain Northshore)

Housing Coordinator (Group Homes only): Nancy Jones

(985) 626-6451

Housing Coordinator: Thomas Arthur

(985) 748-2220

Region 3 (Houma & River Parishes area)

Housing Coordinator: John Navy

(985) 876-8876

Region 4 (Lafayette area)

Housing Coordinator: Andrea McFaul

(337) 262-4130

Region 5 (Lake Charles area)

Housing Coordinator: Joy Till

(337) 497-0034

Region 6 (Alexandria area)

Housing Coordinator: Jeannie Simmering

(318) 484-6427

Region 7 (Shreveport area)

Housing Coordinator: Dara Bourn

(318) 676-5599

Region 8 (Monroe area)

Housing Coordinator: Charles Gagnon

(318) 362-3339

ADULT RESIDENTIAL FACILITIES

Louisiana Adult Residential Care Licensing

<http://new.dhh.louisiana.gov/index.cfm/directory/detail/702>

Manages licensing requests and renewals for adult residential care facilities in Louisiana through the Department of Health and Hospitals, Health Standards Section.

(225) 342-6299 or 6298

EMERGENCY SHELTER

CARE Center Westbank – Catholic Charities

http://ccano.org/housing_homelessness.htm

Provides emergency shelter for unaccompanied women, men or women with children, and couples with or without children from Jefferson Parish. Unaccompanied persons can stay for up to 45 days & families can stay for up to 3 months.

1101 Baratavia Blvd., Marrero 70072

347-0772 x2

Covenant House

<http://www.covenanthouseno.org/covenanthouse.htm>

Shelter for youth (males, females, and families) ages 16 – 21.

611 N. Rampart St., NOLA 70112

584-1111

Hagar's House – First Grace Community Alliance

<http://www.hagarshousenola.org/>

Shelter for single women or women with children who are transitioning to permanent housing.

3401 Canal St., NOLA 70119

210-5064

Metropolitan Center for Women & Children

<http://www.mcwcgno.org/>

Shelter for women and children who are victims of domestic violence and/or sexual assault.

837-5400 or (888) 411-1333

New Orleans Mission

<http://www.neworleansmission.org/>

Shelter for men including overnight shelter, drug rehabilitation program & transitional housing for men who are employed.

1130 Oretha Castle Haley Blvd., NOLA 70113

523-2116

New Orleans Women's Shelter

<http://nolawomenshelter.org/>

Short or long term shelter and case management for women and families at a confidential location in the 9th Ward – call for more information.

962-6697

Ozanam Inn

<http://www.ozanaminn.org/>

Overnight shelter for men. Must present ID.

843 Camp Street, NOLA 70130

523-1184

St. Jude Community Center – Catholic Charities

Shelter for homeless, working women.

400 N. Rampart St., NOLA 70112

553-5790 or 931-6993

The Salvation Army

http://www.uss.salvationarmy.org/uss/www_uss_greaterneworleans.nsf

Emergency shelter for men and women. Intake 4:30-10:00pm daily. Morning departure by 6:30am. First three nights free - \$8 thereafter, or a voucher. Employed persons can have reserved space for their belongings for \$56 per week. Emergency shelter and case management for women with children for up to 3 months.

4500 S. Claiborne Ave., NOLA 70125
899-4569

Veteran's Administration Homeless Program

Provides housing referrals for homeless veterans.

3426 Canal Blvd., NOLA 70119
412-3732 or 210-7508

Waymaker Ministries

<https://sites.google.com/a/waymaker.org/waymaker/women-with-children-shelter-program>

Provides shelter for homeless women with or without children for up to 30 days.

804 1st Ave., Harvey 70058
328-8794

TRANSITIONAL HOUSING

Baptist Friendship House

<http://www.bfh.lifewaylink.com>

Transitional housing for homeless women with children.

813 Elysian Fields Ave., NOLA 70117
949-4469

Baronne Street Housing – Catholic Charities

http://ccano.org/housing_homelessness.htm

Transitional housing for families for 18-24 months. Services include counseling, advocacy and referrals.

2407 Baronne St., NOLA 70113
269-9311

Beyond Shelter – Catholic Charities

http://ccano.org/housing_homelessness.htm

Transitional housing for homeless women and their children in Orleans Parish.

1000 Howard Avenue, Suite 800, NOLA 70113
361-5087

Bridges to Self Sufficiency – Catholic Charities

http://ccano.org/housing_homelessness.htm

Transitional housing for homeless women and their children in Jefferson Parish.

1108 Baratavia Blvd., Marrero 70072
347-0772

Catholic Charities – Dante Street Housing

<http://ccano.org/health.htm>

Affordable short or long-term housing for men and women with a mental illness who have a source of income.

861-0643

Covenant House

<http://www.covenanthouse.org/covenanthouse.htm>

Transitional housing for youth (males, females, and families) ages 16 – 21.

611 N. Rampart St., NOLA 70112
584-1111

Hope House

<http://www.hopehouseneworleans.org/>

Transitional housing for families.

916 St. Andrew St., NOLA 70130

525-2561

Last Hope

Fee-based transitional program for homeless men.

1302 Magazine St., NOLA 70130

595-6758

Liberty House

Transitional housing program for homeless women ages 15-23 who are pregnant and/or have children.

2020 S. Liberty St., NOLA 70113

412-3914

Lindy's Place

<http://www.lindysplace.org/>

Transitional housing program for homeless, unaccompanied women.

2407 Baronne St., NOLA 70113

269-0184

Metropolitan Center for Women & Children

<http://www.mcwcgno.org/>

Transitional housing for women or women with children who are victims of domestic violence and/or sexual assault.

837-5400 or (888) 411-1333

Pathways – RHD

<http://www.rhd.org/Program.aspx?pid=111>

Transitional housing program for homeless men and women who are residents of Jefferson Parish with mental illness and/or substance abuse issues.

376-2524 Contact: Angelique Davillier

The Salvation Army

http://www.uss.salvationarmy.org/uss/www_uss_greaterneworleans.nsf

Transitional housing program for families with children.

4500 S. Claiborne Ave., NOLA 70125

899-4569

VOA – Homeless Veterans Transitional Housing Program

<http://www.voagno.org/Services/CommunityEnhancement/HelpForHomelessVets/tabid/5634/Default.aspx>

Transitional housing for 56 homeless veterans. The program combines intensive case management and supportive services within a therapeutic community.

1002 Napoleon Ave., NOLA 70115

899-1116

Voyage House – Catholic Charities

<http://www.ccano.org/health.htm>

Transitional housing for women 39+ years old with mental illness and/or substance abuse.

2407 Baronne St., NOLA 70113

269-3969

Womanspace – RHD

<http://www.rhd.org/Program.aspx?pid=95>

Safe haven for women who are chronically homeless with a mental illness and/or addictive disorder.

3801 Pitt St., NOLA 70115

895-6600

SUPPORTIVE HOUSING

Jefferson Parish Human Services Authority

<http://www.jphsa.org/>

Provides permanent housing and supportive services for homeless and chronically homeless individuals and families with mental illness and/or substance abuse issues.

349-0010 Contact: Cynthia Solomon

Louisiana's Permanent Supportive Housing Initiative

http://www.doa.louisiana.gov/CDBG/dr/DR_PSH-PHA.htm

Provides affordable rental housing in conjunction with voluntary, flexible and individualized community-based services to assist people with the most severe and complex disabilities to live successfully in the community.

349-0010 Contact: Catherine Yockey or Christian Jones (for Jefferson Parish only)

Magnolia Villa – First Evangelist CDC

Provides permanent housing and supportive services on-site to homeless individuals with mental illness and/or substance abuse issues.

1801 Magnolia St., NOLA 70113
595-3101

NAMI – National Alliance for the Mentally Ill

http://www.namineworleans.org/housing_employment.php

Provides permanent housing and supportive services to homeless individuals with mental illness or dual diagnosis.

1538 Louisiana Ave., NOLA 70115
896-2345 Contact: Deanna Lainez

Odyssey House

<http://www.ohlinc.org/index.php?section=24>

Provides permanent housing and supportive services to chronically homeless individuals with a disability.

1125 N. Tonti St., NOLA 70119
821-9211

Odyssey House – Alternative Housing Program

Provides supportive housing to individuals and families who were displaced by Hurricanes Katrina and Rita who are still homeless or at risk of homelessness that have a disability and a PSH Voucher.

1125 N. Tonti St., NOLA 70119
913-7205

Responsibility House

<http://rhousela.org/SHP.asp>

Provides permanent housing and supportive services for homeless or chronically homeless individuals and families with mental illness and/or substance abuse issues.

401 Whitney Ave., Suite 205, Gretna, LA 70056
366-6217

UNITY John's Place & LaSalle Street Apartments

Provides permanent housing and supportive services to homeless individuals and families with mental illness, substance abuse issues and/or developmental disabilities.

2475 Canal St., Suite 300, NOLA 70119
821-4496

VOA – Volunteers of America

<http://www.voagno.org/Services/MentalHealth/MentalHealthServices/tabid/1701/Default.aspx>

Provides permanent housing and supportive services for homeless individuals and families with mental illness and/or substance abuse issues.

485-0147

Voyage House Apartments – Catholic Charities

<http://www.ccano.org/health.htm>

Supportive housing apartments for women 40+ years old with mental illness and/or substance abuse issues.

2407 Baronne St., NOLA 70113

269-3969

RENT, UTILITY & FURNITURE ASSISTANCE

Armstrong Family Services

<http://armstrongfamily-no.org/pages/program.html>

Provides case management and up to 3 months of rental assistance for families in Orleans Parish that have income and are homeless or have an eviction notice.

2658 Ursulines Ave., NOLA 70119

899-2995

City of Kenner – Community Development

http://www.kenner.la.us/community_development.html

Provides emergency assistance to Kenner residents.

2100 Third St., Suite 8, Kenner 70062

468-7588

House of Ruth

<http://www.houseofruthneworleans.org/>

Rental assistance for individuals and families in Algiers.

1111 Newton St., Algiers 70114

366-3921

Jefferson Community Action Programs (JeffCAP)

<http://jeffparish.net/index.cfm?DocID=1179>

Assists residents of Jefferson Parish with: emergency food assistance, housing counseling, emergency rent/mortgage & utility assistance to prevent eviction or utility cut-offs, elderly & indigent transportation services, and first-time homebuyer training. Must meet eligibility & income requirements.

1221 Elmwood Park Blvd., Suite 402, Jefferson 70123

736-6900

Avondale Community Center (serving Avondale, Waggaman, Grand Isle & Westwego)

4008 U.S. Highway 90, Avondale 70094

349-5414

Bridge City Community Center (serving Bridge City, Avondale, Waggaman & Westwego)

301 Third Emanuel St., Bridge City 70094

349-5464

Dorothy B. Watson Community Center (serving Kenner, River Ridge & Harahan)

1300 Myrtle St., Metairie 70003

736-6480

Gretna Community Center (serving Gretna & Terrytown)

1700 Monroe St., Gretna 70056

376-2130

Harvey Community Center (serving Harvey & Lafitte)

1501 Estalote St., Harvey 70058

227-1221

Hazel Rhea Hurst Community Center (serving Metairie & Jefferson)

1121 S. Causeway Blvd., Jefferson 70121

838-4277

Marrero Community Center (serving Marrero)
 1861 Ames Blvd., Marrero 70072
 349-5950

JPHSA - Division of Community Support

<http://www.jphsa.org/>

Provides one-time rental or utility assistance to clients who meet eligibility requirements and are currently attending one of JPHSA's mental health or substance abuse clinics.
 349-0010

Operation Nehemiah Furniture Bank

<http://neworleans.craigslist.org/> (search "Case Managers" to view available pieces)

Provides low-cost used furniture at \$35 per piece. Will deliver for extra fee. Offers agency "voucher" system to bill agencies directly when they provide furniture assistance to clients. Pieces can be viewed on Craigslist or in the warehouse by appointment only.
 400 N. Rampart Street, NOLA 70112
 250-6171

HOUSING AUTHORITIES

Jefferson Parish Section 8

<http://www.jeffparishsection8.org/>

1011 Fourth St., Gretna 70056
 366-5344

Jefferson Parish Housing Authority

1718 Betty St., Marrero 70072
 347-4381

Kenner Housing Authority

1013 31st St., Kenner 70065
 467-9166

Westwego Housing Authority

1010 Sixth St., Westwego 70094
 341-5255

SUBSIDIZED HOUSING

HUD Low-Income Housing Tax Credit Database

<http://lihtc.huduser.org/>

Provides online searchable database for Low-Income Housing Tax Credit units, Click "Project Name and Address" and "Project Contact Information" boxes in upper left corner of screen on website, then specify state in lower left corner. Then click on Parishes you wish to search to access a printable list of units. (NOTE: Much of the information is inaccurate or outdated.) The following is a list of units confirmed in Jefferson Parish:

TAX CREDIT HOUSING FOR INDIVIDUALS AND/OR FAMILIES	# OF BEDROOMS
Floral Acres Apartments 46 Iris Ln., Westwego 70094 431-7049	1, 2
Live Oak Manor 401 Jeffer Dr. Waggaman 70094	3, 4
TAX CREDIT HOUSING FOR ELDERLY AND/OR DISABLED	# OF BEDROOMS
St. Joseph Apartments (must be 60+) 600 7 th Street, Gretna 70053 368-8108	Efficiency, 1

HUD-Subsidized Apartment Search

<http://www.hud.gov/apps/section8/step2.cfm?state=LA%2CLouisiana>

Provides online searchable database for HUD-subsidized apartment complexes. The following is a list of complexes in Jefferson Parish:

HUD-SUBSIDIZED HOUSING FOR INDIVIDUALS AND/OR FAMILIES	# OF BEDROOMS
Bobbie Village <i>(2-year waiting list as of August 2011)</i> 2223 W. Esplanade Ave., Kenner 70065 443-6131	3, 4, 5
Concordia Town Homes <i>(Waiting list closed – not taking applications)</i> 1500 Westwood Dr., Marrero 70072 348-7998	1, 2
King Frederick Apartments <i>(unspecified waiting list)</i> 161 Frederichs Rd., Gretna 70056 263-0682	1, 2, 3
Laurel Gardens Apartments 221 N. Laurel St., Metairie 70003 737-6613	3
Malcolm Kenner Apartments <i>(One Year Waiting List as of August 2011)</i> 851 3 rd St., Kenner 70062 468-1293	2, 3
Ridgefield Apartments <i>(Waiting List 3-6 months as of August 2011; will take applications in December 2011)</i> 2800 Mt. Kennedy Dr., Marrero 70072 340-1385	1, 2, 3
Jefferson Place <i>(Waiting list 6 mos. – 1 year as of August 2011)</i> 6212 S. Judah Drive Marrero, LA 70072 341-8864	
New Chateau <i>(Waiting list closed for 1.5 years as of August 2011)</i> 1521 Ames Blvd. Marrero, LA 70072 348-0880	
HUD-SUBSIDIZED HOUSING FOR ELDERLY AND/OR DISABLED	# OF BEDROOMS
Metairie Manor I, II & III 4929 York St., Metairie 70001 456-1467	1, 2
Monsignor Wynhoven I & II <i>(unspecified waiting list; taking applications as of August 2011)</i> 4600 Tenth St., Marrero 70072 347-8442	1, 2
Westminster Tower I & II <i>(Waiting list 6 mos. For efficiency, 1-1.5 years for 1 BR as of August 2011)</i> 2301 Idaho St., Kenner 70062 469-4056	1
Friendship House <i>(Waiting list 6 mos – 1 year as of August 2011)</i> 1605 Carol Sue Ave. Gretna, LA 70056 896-2345	

INTERNET HOUSING RESOURCES

The following websites have local listings of available rental housing:

Craigslist (Rental Property Search)
<http://neworleans.craigslist.org/apa/>

Craigslist (Roommate Search)
<http://neworleans.craigslist.org/roo/>

Latter & Blum
<http://www.latterblumpm.com/property-search/>

Louisiana Housing Search
<http://lahousingsearch.org/>

NOLA Housing Search (Rental Property Search)
<http://realestate.nola.com/for-rent>

NOLA Housing Search (Roommate Search)
http://classifieds.nola.com/?orig_cat=&property=nola.com&orig_prop=nola.com&temp_type=browse&category=results&tp=ME_nola&classification=Roommates

Prudential Gardner
<http://www.getrude-gardner.com>

UNITY Housing Link
<http://www.unityhousinglink.org>

OUTPATIENT BEHAVIORAL HEALTH SERVICES

Jefferson Parish Human Services Authority
<http://www.jpghsa.org/>

Provides services for mental health, addictive disorders, and developmental disabilities to adults and children in Jefferson Parish.

Westbank Adult & Children's Services: 5001 Westbank Expressway, Marrero 70072
349-8708 (Adult Services) or 349-8755 (Children's Services)
349-8833 (Access Unit – NEW or CLOSED cases)

Eastbank Adult & Children's Services: 2400 Edenborn Ave., Metairie 70001
838-5257 (Adult Services) or 838-5002 (Children's Services)

Division for Citizens with Developmental Disabilities
838-5357

Family Services of Greater New Orleans
www.fsgn.org

Provides counseling, therapy, VOCA, housing, and other services for adults and children with a mental illness.

Main Office: 2515 Canal Street, Suite 201, New Orleans, LA 70119
822-0831

Hours: Monday – Friday 8:30am – 6:30 pm

East Jefferson Office: 201 Evans Road, Building 3, Suite 311, Harahan, LA 70123
733-4031

Hours: Monday – Friday 9am – 7pm

Westbank Office: 1799 Stumpf Blvd, Building 5, Suite 3B, Gretna, LA 70056
733-4031

Hours: Monday – Friday 9am – 7pm

Metropolitan Human Services District

<http://mhsdla.org/>

Provides services for mental health, addictive disorders, and developmental disabilities to adults and children in Orleans, St. Bernard and Plaquemines Parishes.

ACCESS 568-3130

Central City Behavioral Health Center

2221 Philip St., NOLA 70113
568-6650

Chartres-Pontchartrain Behavioral Health Center

719 Elysian Fields Ave., NOLA 70117
942-8101

Covenant House Behavioral Health Center

611 N. Rampart St., NOLA 70112
584-1167

New Orleans East Behavioral Health Center

5552 Read Blvd., NOLA 70127
243-7600

Algiers-Fisher Behavioral Health Center

4440 General Meyer Ave., Algiers 70131
361-6500

St. Bernard Behavioral Health Center

7407 St. Bernard Hwy., Suite A, Arabi 70032
278-7401

Plaquemines Parish Behavioral Health Center

251 F. Edward Hebert Blvd., Belle Chasse 70037
394-1200

Division for Citizens with Developmental Disabilities

1010 Common St., NOLA 70112
599-0245

Veteran's Administration

http://www.neworleans.va.gov/NO_Clinic.asp

Provides services for mental health and addictive disorders to veterans. Call for specific information regarding locations.

412-3700 or (800) 935-8387

RESIDENTIAL SUBSTANCE ABUSE TREATMENT
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Bridge House

<http://www.bridgehouse.org/treatment/treatment-for-men/>

Residential substance abuse treatment for adult men for up to 1 year.

1160 Camp St., NOLA 70130
522-4475

Family House – RHD

<http://www.rhd.org/Program.aspx?pid=48>

Residential substance abuse treatment for women with children.

112 Holmes Blvd., Terrytown 70056
367-7600

Gateway

<http://gatewayrecovery.com/>

Residential substance abuse treatment for male veterans for up to 1 year, and to male low-income non-veterans for 60 days.

4103 Lac Couture Dr., Harvey 70058
368-9935

Grace House

<http://www.gracehouseneworleans.org/>

Residential substance abuse treatment for adult women for up to 6 months.

1401 Delachaise St., NOLA 70115
899-2423

Living Witness – Nehemiah Restoration Project

<http://www.lwcss.org/nehemiah.html>

Faith-based residential substance abuse treatment program for men for up to 12 months.

1528 Oretha Castle Haley Blvd., NOLA 70113
524-2959

Odyssey House

<http://www.ohinc.org/>

Residential substance abuse treatment for a minimum of 6 months for men, women, women with children, and pregnant women. If person has dual diagnosis, they must have current psych eval & 30 days worth of medications. Transportation to mental health clinic provided.

1125 N. Tonti St., NOLA 70119
504-568-3130 option 1

Oxford House

<http://www.oxfordhouse.org/directory.php>

Permanent housing at democratically run, self-supporting, drug and alcohol free homes. Rules may vary slightly among houses. Rent ranges from \$100-\$125 per week.

Clearview House (men only)

1802 Clearview Pkwy., Metairie 70001
304-0528

Windsor House (men only)

4601 Windsor St., Metairie 70001
304-3490

Metairie House (men only)

4634 Park Dr. S, Metairie 70001
267-3120

Fountainbleau House (men only)

4628 Park Dr. S, Metairie 70001
941-7198

New Leaf House (men only)

4803 Grammar Ave., Metairie 70001
252-9105

Southshore House (women only)

2708 Lexington Dr., Metairie 70002
324-4758

Kenner House (women only)
4157 Ole Miss Dr., Kenner 70065
305-5411

Gretna House (men only)
3217 Mallard Dr., Gretna 70056
281-4418

Uptown House (men only)
2837 Napoleon Ave., NOLA 70115
324-6560

Crescent City House (men only)
2828 Audubon St., NOLA 70125
301-1376

Canal House (men only)
122 N. Jefferson Davis Pkwy, NOLA 70119
302-9645

Responsibility House – Residential Treatment Program

<http://www.rhousela.org/ResidentialTreatment.asp>

Residential treatment program for adult men for 3 to 6 months, plus an intensive outpatient program with an optional housing component.

521 Hamilton St., Gretna 70053
324-6265

Responsibility House – Sober Living Program

Permanent housing for individuals who have at least 90 days of sobriety. Must be drug/alcohol free. Rent is \$115-125/week.

324-6265

The Salvation Army – Adult Rehabilitation Center

http://www.uss.salvationarmy.org/uss/www_uss_greaterneworleans.nsf

Faith-based residential treatment program for adult men for up to 6 months.

200 Jefferson Hwy., Jefferson 70121
835-7130

VOA – Duvernay Residence SRO & Tulane Avenue SRO

<http://www.voagno.org/Services/Housing/SROs/tabid/2151/Default.aspx>

Permanent supportive housing to homeless men and women in active, verifiable substance abuse recovery with at least 90 days of sobriety.

1801 Canal Street, NOLA 70112
3901 Tulane Avenue, NOLA 70119
482-2130 or 299-1260

SUBSTANCE ABUSE MEDICAL TREATMENT
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Medical Center of Louisiana – Medical Detox

Provides medically supported detox for individuals who are addicted to drugs or alcohol. Referrals must be made by a Behavioral Health Center – see listings under “Outpatient Behavioral Health Services.”

New Orleans Narcotics Treatment Center – Methadone Clinic

Provides substance abuse treatment services, including methadone maintenance and detoxification.

7606 Westbank Expressway, Marrero 70072
347-1120

Odyssey House – Medically Supported Detox

<http://www.ohlinc.org/detox>

Provides free medically supported detox, typically 4-7 days, for individuals who are addicted to drugs or alcohol.
1125 N. Tonti St., NOLA 70119
504-568-3130 option 1

PUBLIC BENEFITS

Disability.gov - Louisiana

<http://www.disability.gov/state/louisiana>

An online resource connecting the disabled community in Louisiana with information and opportunities related to benefits, civil rights, community life, education, emergency preparedness, employment, health, housing, technology & transportation.

First Step

<http://www.cms.hhs.gov/apps/firststep/index.html>

An online resource developed for case managers and outreach workers to assist homeless individuals and households in accessing Federal benefit programs for food, income, healthcare, housing and employment.

Government-Assisted Telephone Service

Several different agencies are sponsoring government-assisted telephone service, providing a free phone and monthly minutes for individuals who receive government benefits, such as SSI, Food Stamps, Medicaid, TANF or Public Housing Assistance. The list below is not all-inclusive – search “free government phone” online for additional resources.

Reach Out Wireless

<https://reachoutmobile.com/>

(877) 870-9444

Safe Link Wireless

<https://www.safelinkwireless.com/>

(800) 977-3768

USA Free Phone

<http://www.usafreephone.com/>

(888) 904-6872

Louisiana Food Stamp Program

<http://www.dss.state.la.us/index.cfm?md=pagebuilder&tmp=home&nid=34&pnid=7&pid=93&catid=0>

Provides monthly benefits that help eligible low-income households buy the food they need for good health.

Applicants can call the toll-free number below or fill out the application at the website above, then drop it off at one of the offices below.

(888) 524-3578

Jefferson Parish – Eastbank Office

3229 36th St., Metairie 70001

838-5111

Jefferson Parish – Westbank Office

2150 Westbank Expressway, Suite 601, Harvey 70058

361-6111

Louisiana Medicaid

<http://new.dhh.louisiana.gov/index.cfm/directory/detail/691>

Provides coverage for medical treatment to residents who meet eligibility requirements.

(888) 544-7996

Jefferson Parish – Eastbank Office

Benson Tower, 1450 Poydras St., 10th Floor, NOLA 70112

599-0606

Jefferson Parish – Westbank Office

Harvey State Office Building, 2150 Westbank Expressway, 4th Floor, Harvey 70058
361-6973

Social Security Administration

<http://www.ssa.gov>

Provides Social Security cards, Medicare, retirement or survivor's benefits, disability and SSI benefits. Many tasks can be completed online or by phone.

(800) 772-1213

Jefferson Parish – Eastbank Office (the Clearview Mall office has been CLOSED)

1616 Joe Yenni Blvd., Kenner 70065

Jefferson Parish – Westbank Office

115 Terry Pkwy., Terrytown 70056

United Way – Individual Development Accounts (IDA) Project

<http://www.unitedwaynola.org/income/>

Provides a savings "match" designed to help low-income households save for and purchase a home or vehicle, or start/expand a child care business.

2515 Canal St., NOLA 70119

827-6862

TRANSPORTATION

Jefferson Transit – Half Fare Cards

<http://www.jeffersontransit.org/HalfFare.htm>

Offers half-price bus fare to individuals with disabilities to ride the public bus system within Jefferson Parish. Applicants must be 65 years or older OR be mobility impaired OR be a Medicare recipient.

Jefferson Parish – Eastbank Office

118 David Dr., Metairie 70003

818-1077

Jefferson Parish – Westbank Office

Westbank Expressway & Van Trump (Gretna/Wilty Terminal), Gretna 70053

364-3450

Jefferson Transit – MITS

<http://www.jeffersontransit.org/MITS.htm>

Provides door-to-door transportation within Jefferson Parish for individuals with disabilities who are unable to utilize the normal bus route. Fare is \$2 for each one-way trip. Application can be printed online or requested by phone.

118 David Dr., Metairie 70003

889-7155

Louisiana Medicaid – Medical Transportation Service

<http://www.dhh.louisiana.gov/offices/publications.asp?ID=92&Detail=151>

Provides transportation for Medicaid recipients to non-emergency medical appointments covered by Medicaid.

(800) 836-9587

Louisiana Medicaid – Friends & Family Transportation Program

<http://www.dhh.louisiana.gov/offices/publications.asp?ID=92&Detail=1988>

Provides financial compensation for friends and family members of Medicaid recipients to transport to non-emergency medical appointments.

(800) 836-9587

MEALS & FOOD

Angel Food Ministries

<http://www.angelfoodministries.com/>

Distributes low-cost packages of fresh, frozen, and pre-packaged food on a monthly basis to area residents from multiple distribution sites. No applications or qualifications. Food Stamps and other forms of payment accepted. Orders must be placed by a specific deadline to be eligible for pick-up in that month.

Boynton United Methodist Church

515 Fifth St., Gretna 70053
367-7444 or 710-2931

Church of Abundant Life

<http://www.angelfoodwestbank.com/>

2301 Par 3 Dr., Harvey 70058
367-4000

St. Mark's Episcopal Church

<http://www.angelfoodstmarks.com/>

3245 Manhattan Blvd., Harvey 70058
366-0123

Celebration Church, Inc.

<http://www.angelfoodneworleans.com/>

2001 Airline Dr., Metairie 70001
831-9673

First Christian Church of Greater New Orleans

8121 Airline Dr., Metairie 70003
481-5999

Food for Families

Commodities distributed for individuals ages 60 and older OR families with children under 6 years of age who are not receiving WIC assistance.

1108 Barataria Blvd., Marrero 70072
340-5577

Good Samaritan Services

Food pantry available Monday-Friday 8am-1pm & Saturday 9am-12pm.

151 Sala Ave., Westwego 70094
347-9393 (# out of service – status of program unknown)

Gretna United Methodist Church

Food pantry available Monday-Thursday 9am-1pm (call for appointment). Dry goods distribution on 1st Saturday of every month from 11am-5pm.

1309 Whitney Ave., Gretna 70056
366-6685

Jefferson Community Action Programs (JEFFCAP)

See listings under "[Rent & Utility Assistance](#)."

Jefferson Presbyterian Church

Food pantry available the 2nd and 4th Saturdays of each month from 9-11am.

4450 Jefferson Hwy., Jefferson 70121
733-2090

Lantern Light @ St. Joseph Church

Lunch served Monday through Friday at 1pm. Hot lunch on Wednesdays only.

1802 Tulane Ave., NOLA 70112

522-3186 x25

Ozanam Inn

Serves meals to the public daily at 6am, 2pm and 6pm.
843 Camp Street, NOLA 70130
523-1184

St. George's Episcopal Church

Breakfast on Sunday morning 8am – 9am.
4600 St. Charles Ave., NOLA 70115
899-2811

St. Jerome

Food bank open Monday-Thursday 9am-2pm.
2400 33rd St., Kenner 70065
466-2834

St. John the Baptist

Food bank open Monday-Friday 8am-12pm.
1920 Clio St., NOLA 70113
581-4987

Victory Fellowship

Food pantry available. Call for more information.
5708 Airline Dr., Metairie 70003
733-5005

Waymaker Ministries

Food pantry available Monday & Friday 10am-2pm.
804 1st Ave., Harvey 70058
328-8794

CASE MANAGEMENT PROGRAMS

Boat People SOS

http://bpsos.org/index.php?option=com_content&view=article&id=101&Itemid=95&lang=en

Case management for Vietnamese population.
925 Behrman Hwy., Unit 14, Gretna 70056
433-8668

Catholic Charities Community Centers

http://www.ccano.org/community_centers.htm

Provides long-term case management. New clients only taken on 1st or 2nd day of each month. Appointment required.

Hope Haven (Serving Westbank of Jefferson and Orleans Parishes)

1101 Barataria Blvd., Marrero 70072
371-7747

St. Jerome (Serving Eastbank of Jefferson Parish)

2400 33rd St., Kenner 70065
466-2834

Gert Town (ZIP Codes: 70119, 70125)

3425 Audubon Ct., NOLA 70125
488-4818

Incarnate Word Center (ZIP Codes: 70118)
8326 Apricot St., NOLA 70118
861-6345

St. Gabriel the Archangel (ZIP Codes: 70122, 70126, 70127, 70128, 70129, 70148)
4700 Pineda St., NOLA 70126
286-0829

Sojourner Truth (Serving Tremé/Tulane/Broad/Gravier area & former residents of Lafitte Housing Project)
2200 Lafitte St., NOLA 70119
827-9963

St. John the Baptist
1920 Clio St., NOLA 70113
581-4987

Hispanic Apostolate

<http://ccano.org/immigration.htm>

Provides assistance to the Hispanic community in the following areas: employment, income taxes, immigration, financial counseling and emergency assistance, worker's rights, public safety, education, health care, and translation of documents.

2809 Harvard Ave., Metairie
457-3462

HIV/AIDS SERVICES

Belle Reve

<http://bellsouthpwp.net/B/e/BelleReve/bellereve.htm>

Provides housing and supportive services to individuals affected by HIV/AIDS.
945-9455

Brotherhood, Inc.

<http://brotherhoodinc.org/html/programs.htm>

Assists individuals with HIV/AIDS with housing, support services, substance abuse treatment, and AIDS awareness/education.

4032 Canal St., Suite C1-A, NOLA 70119
566-7955

Home Again

Transitional housing for individuals/families with HIV/AIDS.

1409 Nunez St., Algiers 70114
362-7583

NO-AIDS Task Force

<http://www.noaidstaskforce.com/>

Provides services to individuals and families affected by HIV/AIDS, including case management, medical & psychiatric care, medication assistance, meals, short-term rental & utility assistance and housing coordination. Involved in a partnership with Odyssey House to provide Intensive Outpatient Treatment to HIV+ individuals with substance abuse issues.

2601 Tulane Ave., Suite 500, NOLA 70119
821-2601

Project Lazarus

<http://www.projectlazarus.net>

Provides housing and supportive services to individuals affected by HIV/AIDS.

949-3609

UNITY Shelter + Care

Rental assistance for individuals or families with HIV/AIDS.
2475 Canal St., Suite 300, NOLA 70113
899-4589 Contact: Pam Callahan

EMPLOYMENT SERVICES

Catholic Charities – Community Staffing Services

<http://www.ccano.org/programs/employment/>

Provides workers for companies in the Greater New Orleans area, and supports those workers before, during, and after placement. Temporary and permanent employment placement in the following industries: construction, hospitality, restaurant, clerical, janitorial, landscaping, warehouse, and festival/event set-up.

1920 Clio St., NOLA 70113
581-4987

Jefferson Parish Library – Computer Classes

<http://www.jefferson.lib.la.us/training/ComputerClasses.htm>

Offers free computer classes designed to assist individuals in acquiring basic computer skills. Small classes allow for individual attention and hands-on experience. Jefferson Parish residents only. Classes available at Eastbank and Westbank Regional Library locations.

(888) 487-2700

Louisiana Workforce Commission – Career Solutions Centers

<http://www.laworks.net/ServiceLocator.asp>

Provides resources to assist with seeking employment, such as skills assessment and training, resume and interview preparation, and job search assistance.

Jefferson Parish – Eastbank Office

1801 Airline Dr., Suite A, Metairie 70001
838-5678

Jefferson Parish – Westbank Office

1900 Lafayette St., Suite 1, Gretna 70053
227-1283

Louisiana Work Incentive Planning & Assistance Coalition (LA-WIPA)

<http://www.hdc.lsuohsc.edu/lawipa/index.html>

Provides education and assistance to SSI/SSDI recipients regarding the impact of employment on public benefits such as disability benefits, Medicaid and Food Stamps.

(888) 942-8104

Louisiana Rehabilitation Services – Vocational Rehabilitation

<http://www.dss.state.la.us/index.cfm?md=pagebuilder&tmp=home&nid=44&pnid=12&pid=19&catid=0>

Provides individuals with disabilities a wide range of services designed to provide them with the skills, resources, attitudes, and expectations needed to compete in the interview process, get the job, keep the job, and develop a lifetime career.

Jefferson Parish – Eastbank Office

6620 Riverside Dr., Suite 101, Metairie 70003
838-5180

Jefferson Parish – Westbank Office

2150 Westbank Expressway, Suite 701, Harvey 70058
361-6816

Supplemental Security Income (SSI) Work Incentives

<http://www.socialsecurity.gov/ssi/text-work-ussi.htm> OR <http://choosework.net/>

Provides information and programs designed to assist disabled SSI recipients in achieving independence by taking advantage of employment opportunities and minimizing the risk of losing SSI and Medicaid benefits.

Work Pays

<http://www.work-pays.org/>

A consortium of agencies working together to increase the employment opportunities of persons with disabilities in Louisiana. Website includes information on training opportunities & job fairs, as well as links and contact information for agencies that provide employment services.

ANCILLARY SERVICES

Adolescent Drop-In Day Center

http://www.tulane.edu/~dropin/day_center.html

Offers case management, food, clothing, mail & message retrieval, mental health & substance abuse counseling, and interactive groups for adolescents ages 14-23 on Monday, Wednesday, Thursday & Friday 9:30-11am & Tuesday 3-7pm.

1428 N. Rampart St., NOLA 70116
948-6701

Baptist Friendship House

<http://www.bfh.lifewaylink.com>

Provides community services for women & teen girls, including training for GED, employment, life skills, & computer skills. Also offers counseling & Bible study.

813 Elysian Fields Ave., NOLA 70117
949-4469

Celebration Hope Center

<http://www.celebrationhopecenter.org/>

Provides faith-based, professional therapeutic outpatient services to individuals, couples and families struggling with addictions, mental health, or other life issues. Services include counseling, case management, and intensive outpatient substance abuse treatment. Multiple locations in the metropolitan area.

1901-B Airline Hwy., Metairie 70001
833-4673

Community Commitment

<http://communitycommitment.net/html/calendar.html>

Provides community advocacy, social skills training, computer tutorials, reading groups, gender-specific support groups & emergency assistance to individuals and families in need.

8926 Hickory St., NOLA 70118
931-0549

Community Service Center

<http://www.cscnouw.org/>

Provides community re-entry services to individuals who have been convicted of a felony, including case management, counseling, job placement and other referrals.

4000 Magazine St., NOLA 70115
897-6277

Harry Thompson/Rebuild Center @ St. Joseph Church

<http://www.harrytomponcenter.org/>

Provides services to homeless population including showers, laundry, food, mail service, telephones, legal and medical assistance and immigration services.

1803 Gravier St., NOLA 70112
273-5577

Luke's House

<http://www.lukeshouseclinic.org/>

*Provides services to homeless individuals, including shelter vouchers, snacks, hygiene items and clothing.
Open on Tuesdays from 5:30 – 8:00pm.
2722 Louisiana Ave., NOLA 70115
444-7879*

Medicaid Application Assistance

*Assists individuals with a disability that prevents them from working in obtaining Medicaid, even if they have been previously denied or are awaiting SSI benefits. Apply at your local Medicaid office – find the closest office by calling the number below.
(888) 342-6207*

National Literacy Directory

<http://www.nationalliteracydirectory.org/index.php>

*Online resource to help individuals find local literacy, education, and GED programs in their areas.
(877) 389-6874*

Prisoner Restoration Initiative

*Provides employment, legal, and housing assistance to ex-offenders on probation and parole; candidates cannot have a history of violent or sexual offenses.
270-7388 Contact: Ulysses Long*

Travelers Aid Society of Greater New Orleans

*Provides assistance to individuals in crisis or transition with limited support systems.
1615 Canal St., Suite B, NOLA 70112
568-0010*

LEGAL SERVICES

Loyola Law Clinic

<http://law.loyno.edu/clinic/>

*Provides legal assistance for homeless or low-income individuals with legal problems involving criminal charges, civil rights, immigration, domestic issues, & juvenile justice.
526 Pine St., Room 121, NOLA 70118
861-5590*

Southeast Louisiana Legal Services (formerly NOLAC)

<http://www.slls.org/>

Provides free legal assistance for homeless or low-income individuals with legal problems involving housing, taxes, employment, government benefits, divorce & custody issues, education, ID and birth certificates, consumer credit and bankruptcy, foreclosures, and successions. Notarization services provided at no charge.

New Orleans & East Jefferson Office

1010 Common St., Suite 1400A, NOLA 70112
529-1000

West Jefferson Office

4051 Westbank Expressway, Marrero 70072
340-1381

Homeless Legal Clinic

1st & 3rd Wednesday of each month – 1pm-3pm
1010 Common St., Suite 1400A, NOLA 70112
529-1000 x255

Outreach @ Ozanam Inn

Last Thursday of each month – 2:30pm-4pm
843 Camp Street, NOLA 70130

529-1000 x255

The Pro Bono Project

<http://www.probono-no.org/>

Provides legal assistance through volunteer attorneys. Call for more information.

615 Baronne St., Suite 201, NOLA 70113

581-4043

MEDICAL SERVICES

Adolescent Drop-In Center

<http://www.tulane.edu/~dropin/clinic.html>

Free primary health care, immunizations and physicals Monday-Friday for pediatrics from 9am-12pm and adolescents up to age 23 from 1-4pm. Also provides gynecology exams, STD testing & treatment, birth control and pregnancy testing for ages 14-23 Monday & Wednesday from 5-8pm and Saturday 9am-1pm.

611 N. Rampart St., NOLA 70112

584-1112

CMAP – Cenia Medication Assistance Program

<http://www.cmaprx.org>

Provides free prescription medications for chronic health conditions to low-income individuals without public health benefits or other prescription coverage. Eligibility requirements, application, contact information, and covered medications available on website listed above.

(866) 848-6225

Common Ground Health Clinic & Latino Health Outreach

<http://www.cghc.org/>

Free primary health care, immunizations, herbal medicine, crisis counseling and physical therapy on Monday, Tuesday, Wednesday, and Saturday. Call for information about the Mobile Clinic for the Latino population.

1400 Teche St., Algiers 70114

361-9800

Crescent City Vision

Free eye exams and glasses to individuals who are homeless on Tuesday & Wednesday from 10am-5pm – appointment recommended. Must provide homeless verification from shelter.

5128 Lapalco Blvd., Marrero 70072

347-9988

Daughters of Charity

<http://www.dcsno.org/>

Primary health care for all ages. Accepts Medicaid, Medicare, & private insurance. Patients without insurance may qualify for subsidized care.

Metairie Medical Center

111 N. Causeway Blvd., Metairie 70001

482-0084

St. Cecilia Medical Center

4201 N. Rampart St., NOLA 70117

941-6041

Carrollton Medical Center

3201 S. Carrollton Ave., NOLA 70118

207-3060

Dental Clinics – New Orleans Health Department

Provides complete dental care for adults and children at a discounted rate. Free care for children on LaChip and Medicaid recipients who are either under 21, pregnant, or in need of denture services. Senior services are available to individuals 60 years or older who are members of the Council on Aging. Call for appointment.

Algiers Dental Clinic (Tuesday, Thursday & Friday 8am-3pm)
1111 Newton St., Room 207, NOLA 70114
364-4021

Dental Program for Seniors (Monday, Tuesday & Wednesday 9am-2pm)
2101 Philip St., 2nd Floor, NOLA 70113
520-8473 or 658-2580

General Meyer Pharmacy

Free delivery and pick-up of your prescriptions.
3201 General Meyer Avenue, Suite A, NOLA 70114
Hours: M-F 9am-6pm; Saturday 10am-2pm
504-872-9882; Fax: 504-872-9781

GNO Community

<http://www.gnocommunity.org/#mappage>

Website and call center, maintained by the Louisiana Public Health Institute, provides updated listings of community-based medical clinics in the Greater New Orleans area.
872-0750

Greater New Orleans Mobile Unit Consortium

<http://www.gnomobileunits.org/>

A collaboration of ten mobile health units that provide healthcare in the Greater New Orleans area, including pre-natal care, dental care, primary care, behavioral health, fitness, and immunizations. See website for specifics and schedule of each unit.
988-4732

HealthCare.gov

<http://www.healthcare.gov/>

An online resource managed by the US Department of Health & Human Services, designed to provide information about healthcare laws & regulations, health insurance options, quality healthcare, and how to stay healthy.

Healthcare for the Homeless @ Edna Pillsbury Clinic

<http://www.cityofno.com/Portals/Portal48/portal.aspx?portal=48&tabid=6>

Provides comprehensive medical care, medications, TB testing, dental care, health education, mental illness & substance abuse treatment, and case management to homeless individuals in the Greater New Orleans area.
Monday-Friday 8am-4pm.
2222 Simon Bolivar, 2nd floor, NOLA 70113
658-2785

Jefferson Community Health Care Centers

<http://jeffersoncommunityhealthcare.com/>

Community health clinic providing comprehensive urgent care and primary medical care, including gynecology, optometry, podiatry, and social services to residents of Jefferson Parish. Most insurance accepted, or fees based on income. Monday-Friday 8am-5pm.

11312 Jefferson Hwy., River Ridge 70123
463-3002

1855 Ames Blvd., Marrero 70072
371-8958

4028 Highway 90, Avondale 70094
436-2223

Jefferson Parish Health Unit

<http://www.jeffparish.net/index.cfm?DocID=1610>

Provides basic healthcare services for residents of Jefferson Parish, including family planning, pregnancy testing, pre-natal care, infant healthcare, WIC services, immunizations, STD testing, tuberculosis screening and environmental health.

111. N. Causeway Blvd., Metairie 70001
838-5100

1855 Ames Blvd., Marrero 70072
349-8802

Louisiana Partnership for Prescription Assistance

<http://www.pparxla.org/>

Provides assistance to low-income uninsured individuals to obtain free or low-cost medications through existing patient assistance programs.

(888) 477-2669

LSU Community Clinics

Provides comprehensive primary health care, with an emphasis on prevention, and access to specialty care. Open weekdays from 8am – 4:30pm.

Murray Henderson Elementary

1911 Hende St., NOLA 70114
361-6300

Martin Behrman Elementary

725 Vallette St., NOLA 70114
361-6440

Frederick Douglass Senior High School

3815 Burgundy St., NOLA 70117
942-5950

Jackson Barracks

6460 N. Claiborne Ave., NOLA 70117
278-7330

LSU Odyssey House Clinic

<http://www.ohlinc.org/index.php?section=23>

Free medical & behavioral health care Monday-Friday from 8:30am-5pm. Walk-ins for primary care welcome on Monday, Wednesday & Friday after 12:45pm. All other times and all behavioral health visits are by appointment only.

1125 N. Tonti St., NOLA 70119
378-0445

LSU Health System

<http://www.mclno.org/mclno/menu/> or <http://www.mclno.org/Emergency%20Notices/ClinicInfo.pdf>

Provides 24-hour urgent care, emergency room & hospital admissions, if necessary. Low-income patients may qualify for subsidized care.

URGENT CARE CENTER: For non-emergency issues, including: fever, flu, small cuts, rashes, sore throats, minor infections, pelvic or urinary tract infections, minor broken bones, eye redness or irritation, or muscle strains or sprains

2025 Gravier St., 5th Floor, NOLA 70112
903-5700

INTERIM PUBLIC HOSPITAL: For emergency room or hospital admissions, including: chest pains, large burns, spinal injuries, heavy bleeding, abdominal pain, breathing trouble, sudden weakness, severe head injury, large open wounds, loss of consciousness, sudden change in vision, pregnancy problems, or coughing/vomiting blood

2021 Perdido St., NOLA 70112
903-3000

LSU Health System – Outpatient Clinics

<http://www.lsuhs.org/Documents/community-clinics.final.v7-copy.pdf>

Provides primary medical and specialty care. Accepts Medicaid, Medicare & private insurance. Patients without insurance may qualify for subsidized care. Monday-Friday 7:30am-4pm. Call for appointment.

CLINICS: Allergy, Coumadin, Dermatology, Diabetes Education, Endocrine, Hyperbaric Therapy, Medicine, Neurology, Occupational Therapy, Ophthalmology, Orthopedics, Pain Management, Physical Medicine & Rehabilitation, Physical Therapy, Plastic Surgery, Podiatry, Rheumatology, Speech Therapy, Stroke & Heart Attack Prevention, and Wound Care

1450 Poydras St., NOLA 70112 (next to Superdome)
903-2373

CLINICS: Fast Track & Urgent Care, Breast & Cervical, Cardiology, Cardio-Thoracic Surgery, Cardio-Vascular Surgery, Ear Nose & Throat, Environmental Lung Diseases, General Surgery, Gastrointestinal, Heart Failure, Hepatology, Hypertension, Interventional Radiology, Mammography & Bone Density, Neurosurgery, Oncology, Phlebotomy/Lab, Pulmonary, Renal, Surgical Oncology, Urology, Vascular Surgery

2025 Gravier St., NOLA 70112
903-5700

CLINICS: Infectious Disease, HIV Outpatient and Specialty Dental

<http://hopclinic.org/>

2235 Poydras St., NOLA 70112
903-6572 or 6959

CLINICS: Women's Services & OB/GYN, including Prenatal, Post-partum, Annual PAP Exams, Breast Feeding Education & Counseling, Diabetic Nutritional Counseling, Childbirth Education Classes, Infant CPR, and Labor & Delivery for low & high-risk patients

2100 Perdido St., NOLA 70112
903-8412 or 8971

LSU School of Dentistry

<http://www.lsusd.lsuhs.edu/>

Provides dental care, including pediatrics, orthodontics, endodontics and oral surgery, at a discounted rate. Medicaid and dental insurance also accepted.

1100 Florida Ave., NOLA 70119
619-8770

LSU Women's Clinic @ New Orleans Mission

<http://www.neworleansmission.org/services/medicalclinic.php>

Free primary medical care & gynecology for women only on every other Saturday from 9am-12pm. Call for exact dates.

1129 Baronne St., NOLA 70113
523-2116

Lower 9th Ward Health Clinic

<http://www.l9whc.org/>

Free primary health care, gynecology & pediatric care on Monday, Wednesday & Thursday 8am-4:30pm, Tuesday 10am-6pm, and Friday appointments only. Starting June 1, 2008, the Clinic will use a sliding fee scale for payment of services.

5228 St. Claude Ave., NOLA 70117

Luke's House

<http://www.lukeshouseclinic.org/>

Provides free general medical care for adults and children, including immunizations, HIV testing and counseling, mental health care, prescription assistance, and referrals for follow-up or specialty care. Services provided on Tuesdays from 5:30 – 8:00pm on a first come, first served basis.

2722 Louisiana Ave., NOLA 70115
444-7879

Nurse-Family Partership (NFP)

<http://www.nursefamilypartnership.org/locations/Louisiana/Nurse-Family-Partnership-LA-Jefferson-Parish-Human>

Provides home visits from nurses to Medicaid-eligible women who are less than 27 weeks pregnant with their first child. Services extend throughout the pregnancy and the first two years of the child's life with the goal of improving pregnancy outcomes, child health, and the economic self-sufficiency of the family.

1506 Williams Blvd., Kenner 70062
471-2839

St. Thomas Community Health Center

<http://www.stthomaschc.org/>

Primary health care for adults & children, as well as specialty consultations in optometry, cardiology, rheumatology, cardiology, pulmonary medicine, and breast & cervical cancer screenings on Monday-Friday 8am-5pm. Accepts Medicaid, Medicare, & private insurance. Patients without insurance may qualify for subsidized care.

1020 Saint Andrew St., NOLA 70130
529-5558

St. Vincent de Paul Pharmacy

<http://www.svdpnola.org/SpecialWorks.aspx>

Provides free prescription medication for low-income individuals on Monday & Wednesday 8am-1pm. Applicants must provide verification of income. Call for more information.

1995 Gentilly Blvd., Suite 400, NOLA 70119
940-1904

Tulane Community Health Center at Covenant House

<http://www.tucovenanthealthcenter.org/>

Provides adult primary care, urgent care, mental and behavioral health, reproductive health, chronic disease management, and health education. Spanish spoken. Appointments required. Monday & Thursday 8am-7pm. Tuesday, Wednesday & Friday 8am-5pm, and 1st, 2nd & 4th Saturdays of the month 8am-12pm. Costs are \$10 for urgent care or first time appointments, \$5 for nurse visit and primary care visits, but ALL patients are eligible regardless of ability to pay. Enter at the back of Covenant House.

611 N. Rampart St., NOLA 70112
988-3000

Veterans Healthcare System

http://www.neworleans.va.gov/NO_Clinic.asp

Provides comprehensive medical, dental and psychiatric care to veterans.

1601 Perdido St., NOLA 70112
412-3700 or (800) 935-8387

Domestic Violence, Abuse and Neglect – Reporting and Services

Children's Advocacy Centers

Jefferson Parish	504-364-3857
Orleans	504-896-9237
St. Tammany	985-892-3885
Terrebonne	985-872-5437

Children's Hospital CARE Center

504-896-9237

Children's Hospital Parent Center – warm line
504-985-KIDS

COPE Line
504-269-2673

Court Appointed Special Advocates (CASA)
225-925-8891

Crescent House Healing & Empowerment Center

Crisis Line 504-866-9554, www.ccano.org
Call 24 hours a day

Safe space (not a shelter). Services for women survivors of domestic abuse and their children, including counseling & legal assistance. Sexual assault crisis counseling program serves women, men, children and caregivers, and includes individual and group counseling, medical advocacy, referrals, outreach and education. Free; Call for info

INCITE! Women of Color Against Violence

<http://inciteblog.wordpress.com>, www.incite-national.org

INCITE! is a national activist organization of radical feminists of color advancing a movement to end violence against women of color and our communities through direct action, critical dialogue, and grassroots organizing. INCITE! works with groups of women of color and their communities to develop political projects that address the multiple forms of violence women of color experience in our lives, on our bodies, and in our communities.

Louisiana Foundation Against Sexual Assault (LAFASA)

985-345-5995, Toll Free 888-995-7273, Fax 985-345-5592; www.lafasa.org

1250 SW Railroad Ave, Ste. 170, Hammond, LA 70403

Statewide nonprofit agency offering info & referrals, training & research regarding sexual violence & services for survivors, families.

Free; Call for more info

Louisiana Statewide AIDS/STD Infoline

800-99-AIDS (800-992-4379)

Metropolitan Center for Women and Children

504 837 5400

Statewide rape crisis 1-888-995-7273

LA state wide hotline 1-888-411-1333 (call goes directly to them)

www.mcwcgno.org

Location confidential, Call 24 hours a day

Emergency shelter for women and children who are survivors of domestic violence, provides legal advocacy, medical advocacy, services for victims of sexual assault, residential and nonresidential counseling for domestic violence, human trafficking or sexual assault.

Free; Call for more info

New Orleans Family Justice Center

504-592-4005, 24 Hour Crisis Line 504-866-9554, Fax 504-4009

830 Julia St., New Orleans, 70113

M-F 8:30-5

Comprehensive one-stop center for survivors of family violence and their children. Co-locates agencies to provide coordinated and consolidated legal, law enforcement, social and health care services.

Free; Call for more info

Project Save (CCANO)

(504)310-6872, www.ccano.org

1000 Howard Ave, New Orleans, 70113

Emergency legal representation for survivors of domestic violence in Orleans Parish. Staff attorneys help with legal orders to keep survivors safe and to protect their legal rights. Services may include temporary restraining orders, temporary child support, temporary custody, and temporary use of property.
Free;

Tulane Law School Domestic Violence Clinic

(504)865-5153

6329 Freret St. Ste 130, New Orleans

M-F 8:30-5

Provides civil legal services to survivors of domestic violence in the New Orleans Area.

Office of Community Services – State Wide Hotline

1-855-452-5437

Statewide Domestic Violence Hotline

800-411-1333

Victims Services Division

504-525-2366

For legal questions, counseling, and other services

Law Enforcement

NOPD Child Abuse	504-658-5267
NOPD Sex Crimes Unit	504-658-5523
Orleans Parish District Attorney's Office	504-822-2414
Jefferson Parish SO – Juvenile Detectives	504-364-5285
Kenner PD	504-712-2222
Westwego PD	504-341-5428
Harahan PD	504-737-9763
St. Tammany SO – Juvenile Detectives	985-809-8200
Terrebonne SO – Juvenile Detectives	985-876-2500

Adult Protective Services – report abuse, neglect, or extortion

800-898-4910

Elderly Protective Services

Louisiana Hotline	800-259-4990
National Toll Free #	800-351-4889
Alexandria	800-256-7001
Baton Rouge	800-256-4277
Lafayette	800-491-5044
Lake Charles	888-491-2619
Monroe	800-954-6902

Prevent Child Abuse Louisiana

800-348-KIDS